Action Plan Template Hvac

The E-Myth RevisitedData sourcesThe Business PlanVisio 2007 For DummiesTechnology in ActionPreservation PlanningCompounding Sterile PreparationsGuide to Best Practice Maintenance & Operation of HVAC Systems for Energy EfficiencyThe Architect's Handbook of Professional PracticeANSI/ACCA 2 Manual J8AE - 2016 Residential Load Calculation (8th Edition - AE)Management of Animal Care and Use Programs in Research, Education, and TestingPlanning guide for maintaining school facilitiesAt Your Best as an HVAC/R TechHeat Vent and Air Conditioning Design Guide for Tall Commercial BuildingsSmall Business ManagementAirplane Flying Handbook (FAA-H-8083-3A)PC WorldHandbook of Air Conditioning and RefrigerationAdvanced Automated HVAC Fault Detection and Diagnostics Commercialization ProgramThe Seismic Rehabilitation of Historic BuildingsBuilding Operating ManagementSports and FreedomApplied Science & Technology IndexHeating, Air Conditioning, Sheet Metal ContractorHome Service MillionaireResources in EducationCommerce Business DailyStarting a Business and Keeping RecordsTesting and Balancing HVAC Air and Water SystemsThe Interior Design Business HandbookHVAC Duct Construction Standards - Metal and Flexible 3rd EdManaging Content Marketing: The Real-World Guide for Creating Passionate Subscribers to Your BrandHVAC Systems the Ultimate Step-By-Step GuideCost Optimal and Nearly Zero-Energy Buildings (nZEB)Crisis Standards of CareCommercial Refrigeration: For Air Conditioning TechniciansNew Construction Reference Guide Version 2.2Healthy, Resilient, and Sustainable Communities After DisastersThe Requirements Engineering HandbookThe Ultimate Sales Machine

The E-Myth Revisited

Data sources

The Business Plan

Cost optimal and nearly zero energy performance levels are principles initiated by the European Union's (EU) Energy Performance of Buildings Directive which was recast in 2010. These will be major drivers in the construction sector in the next few years, because all new buildings in the EU from 2021 onwards are expected to be nearly zero energy buildings (nZEB). This book introduces the technical definitions, system boundaries, energy calculation methodology and input data needed to set primary energy based minimum/cost optimal and nZEB requirements in national energy frames. Worked examples are provided to illustrate the calculation of delivered, exported and primary energy, and renewable energy contribution. Five case studies of high performance nZEB office buildings across Europe are reported to show alternative technical solutions and to draw some general design rules based on completed nZEB buildings. Specific features of the nZEB design process, especially in the early stages, and architectural competitions are included. These describe important design issues in the scoping and conceptual design phase, allowing design streams to be controlled so that specified targets can be met. This book is intended for readers who need to be

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aware of or are working with the energy performance of buildings – for decision makers in public and private sectors, architects, engineers, construction clients, consultants, contractors, manufacturers and students. The editor of this book, Professor Jarek Kurnitski has made major contributions to the preparation of the European REHVA nZEB technical definition and has developed energy calculation frames for current Estonian and Finnish energy performance regulations. He is the leader of nZEB research at Tallinn University of Technology in Estonia and Aalto University in Finland, and he has over 300 publications.

Visio 2007 For Dummies

Chet Holmes has been called "one of the top 20 change experts in the country." He helps his clients blow away both the competition and their own expectations. And his advice starts with one simple concept: focus! Instead of trying to master four thousand strategies to improve your business, zero in on the few essential skill areas that make the big difference. Too many managers jump at every new trend, but don't stick with any of them. Instead, says Holmes, focus on twelve critical areas of improvement—one at a time—and practice them over and over with pigheaded discipline. The Ultimate Sales Machine shows you how to tune up and soup up virtually every part of your business by spending just an hour per week on each impact area you want to improve. Like a tennis player who hits nothing but backhands for a few hours a week to perfect his game, you can systematically improve each key area. Holmes offers proven strategies for: Management: Teach your people how to work smarter, not harder Marketing: Get more bang from your Web site, advertising, trade shows, and public relations Sales: Perfect every sales interaction by working on sales, not just in sales The Ultimate Sales Machine will put you and your company on a path to success and help you stay there!

Technology in Action

Empower your staff to improve safety, quality and compliance with the help of new guidelines and standards. We've updated every chapter of this popular review of the fundamentals of preparing sterile products in hospital, home-care, and community pharmacy settings to reflect the most recent revisions to USP. Included are the latest guidelines for the compounding process, quality assurance methods, and comprehensive coverage of all aspects of the dispensing process. Comprehensive documentation for the guidelines is included in the appendices. Chapters new to this edition focus on: Gap analysis and action plans Safe use of automatic compounding devices Cleaning and disinfecting Radiopharmaceuticals as CSPs Allergen extracts as CSPs.

Preservation Planning

This Preservation Brief provides information on how earthquakes affect historic buildings, how a historic preservation ethic can guide responsible retrofit decisions, and how various methods of seismic rehabilitation can protect human lives and historic structures. The Brief provides a description of the most common vulnerabilities of various building construction types and the seismic strengthening methods most often needed to remedy them. A glossary of technical terms is also

provided at the end of the Brief. Undertaking the seismic rehabilitation of a historic building is a process that requires careful planning and execution, and the coordinated work of architects, engineers, code officials, contractors, and agency administrators. Project personnel working together can ensure that the architectural, structural, financial, programmatic, cultural, and social values of historic buildings are preserved, while rendering them safe for continued use.

Compounding Sterile Preparations

Guide to Best Practice Maintenance & Operation of HVAC Systems for Energy Efficiency

In the devastation that follows a major disaster, there is a need for multiple sectors to unite and devote new resources to support the rebuilding of infrastructure, the provision of health and social services, the restoration of care delivery systems, and other critical recovery needs. In some cases, billions of dollars from public, private and charitable sources are invested to help communities recover. National rhetoric often characterizes these efforts as a "return to normal." But for many American communities, pre-disaster conditions are far from optimal. Large segments of the U.S. population suffer from preventable health problems, experience inequitable access to services, and rely on overburdened health systems. A return to pre-event conditions in such cases may be short-sighted given the high costs - both economic and social - of poor health. Instead, it is important to understand that the disaster recovery process offers a series of unique and valuable opportunities to improve on the status quo. Capitalizing on these opportunities can advance the long-term health, resilience, and sustainability of communities - thereby better preparing them for future challenges. Healthy, Resilient, and Sustainable Communities After Disasters identifies and recommends recovery practices and novel programs most likely to impact overall community public health and contribute to resiliency for future incidents. This book makes the case that disaster recovery should be guided by a healthy community vision, where health considerations are integrated into all aspects of recovery planning before and after a disaster, and funding streams are leveraged in a coordinated manner and applied to health improvement priorities in order to meet human recovery needs and create healthy built and natural environments. The conceptual framework presented in Healthy, Resilient, and Sustainable Communities After Disasters lays the groundwork to achieve this goal and provides operational guidance for multiple sectors involved in community planning and disaster recovery. Healthy, Resilient, and Sustainable Communities After Disasters calls for actions at multiple levels to facilitate recovery strategies that optimize community health. With a shared healthy community vision, strategic planning that prioritizes health, and coordinated implementation, disaster recovery can result in a communities that are healthier, more livable places for current and future generations to grow and thrive - communities that are better prepared for future adversities.

The Architect's Handbook of Professional Practice

* A broad range of disciplines--energy conservation and air quality issues, construction and design, and the manufacture of temperature-sensitive products and materials--is covered in this comprehensive handbook * Provide essential, upto-date HVAC data, codes, standards, and guidelines, all conveniently located in one volume * A definitive reference source on the design, selection and operation of A/C and refrigeration systems

ANSI/ACCA 2 Manual J8AE - 2016 Residential Load Calculation (8th Edition - AE)

Architects must be proficient in a variety of business practices to contribute to, manage, or launch a successful firm. They are responsible for the same kind of legal, financial, marketing, management, and administrative activities as any other professional. Within these broad categories, however, there are many details, including professional standards and documents, that are unique to the profession of architecture.

Management of Animal Care and Use Programs in Research, Education, and Testing

ANSI/ACCA 2 Manual J8AE - 2016 Residential Load Calculation (8th Edition - AE)

Planning guide for maintaining school facilities

At Your Best as an HVAC/R Tech

An instant classic, this revised and updated edition of the phenomenal bestseller dispels the myths about starting your own business. Small business consultant and author Michael E. Gerber, with sharp insight gained from years of experience, points out how common assumptions, expectations, and even technical expertise can get in the way of running a successful business. Gerber walks you through the steps in the life of a business—from entrepreneurial infancy through adolescent growing pains to the mature entrepreneurial perspective: the guiding light of all businesses that succeed—and shows how to apply the lessons of franchising to any business, whether or not it is a franchise. Most importantly, Gerber draws the vital, often overlooked distinction between working on your business and working in your business. The E-Myth Revisited will help you grow your business in a productive, assured way.

Heat Vent and Air Conditioning Design Guide for Tall Commercial Buildings

Thousands of interior design professionals have come to rely on The Interior Design Business Handbook for comprehensive, accessible coverage of the essential procedures, tools, and techniques necessary to manage a successful interior designbusiness. The Fifth Edition of this essential resource has been revised to address the latest trends and changes in the field, with new and updated material on business size and structure, building a brand, client development, social

networking andInternet marketing, finances, purchasing, technology and softwareprograms, and other key areas. Complete with more than 75 sample forms and letters, thisFifth Edition is a one-stop resource for all aspects ofestablishing and running an interior design business—fromchoosing a location and managing day-to-day operations to growing abusiness and putting it up for sale. All of the techniques andprocedures in the book are rooted in real-world experience and areused daily in successful design firms throughout the UnitedStates. Filled with valuable information for solo practices and smallfirms as well as larger businesses, this book is an indispensableresource for seasoned professionals as well as interior designerswho are at the start of their career.

Small Business Management

Airplane Flying Handbook (FAA-H-8083-3A)

PC World

Perhaps more than any other two colleges, Harvard and Yale gave form to American intercollegiate athletics--a form that was inspired by the Oxford-Cambridge rivalry overseas, and that was imitated by colleges and universities throughout the United States. Focusing on the influence of these prestigious eastern institutions, this fascinating study traces the origins and development of intercollegiate athletics in America from the mid-nineteenth century to the early twentieth century. Smith begins with an historical overview of intercollegiate athletics and details the evolution of individual sports--crew, baseball, track and field, and especially football. Then, skillfully setting various sports events in their broader social and cultural contexts, Smith goes on to discuss many important issues that are still relevant today: student-faculty competition for institutional athletic control; the impact of the professional coach on big-time athletics; the false concept of amateurism in college athletics; and controversies over eligibility rules. He also reveals how the debates over brutality and ethics created the need for a central organizing body, the National Collegiate Athletic Association, which still runs college sports today. Sprinkled throughout with spicy sports anecdotes, from the Thanksgiving Day Princeton-Yale football game that drew record crowds in the 1890s to a meeting with President Theodore Roosevelt on football violence, this lively, in-depth investigation will appeal to serious sports buffs as well as to anyone interested in American social and cultural history.

Handbook of Air Conditioning and Refrigeration

Advanced Automated HVAC Fault Detection and Diagnostics Commercialization Program

Reveal your inner business artist with Visio Turn your ideas into diagrams and drawings with Visio's stencils and templates If you have an idea you want to get down on electronic paper, Visio 2007 is for you, and so is this book! They're both

flexible and user-friendly. Here's how to use Visio to capture ideas from simple to intricate, update data in a drawing with a single click, add and manipulate text, work with connectors, and more. Discover how to Create business, engineering, software, or network diagrams Format an entire drawing using themes Analyze "what-if" scenarios with PivotDiagrams Produce layered multipage drawings Save drawings to publish on the Web

The Seismic Rehabilitation of Historic Buildings

AAP Prose Award Finalist 2018/19 Management of Animal Care and Use Programs in Research, Education, and Testing, Second Edition is the extensively expanded revision of the popular Management of Laboratory Animal Care and Use Programs book published earlier this century. Following in the footsteps of the first edition, this revision serves as a first line management resource, providing for strong advocacy for advancing quality animal welfare and science worldwide, and continues as a valuable seminal reference for those engaged in all types of programs involving animal care and use. The new edition has more than doubled the number of chapters in the original volume to present a more comprehensive overview of the current breadth and depth of the field with applicability to an international audience. Readers are provided with the latest information and resource and reference material from authors who are noted experts in their field. The book: - Emphasizes the importance of developing a collaborative culture of care within an animal care and use program and provides information about how behavioral management through animal training can play an integral role in a veterinary health program - Provides a new section on Environment and Housing, containing chapters that focus on management considerations of housing and enrichment delineated by species - Expands coverage of regulatory oversight and compliance, assessment, and assurance issues and processes, including a greater discussion of globalization and harmonizing cultural and regulatory issues -Includes more in-depth treatment throughout the book of critical topics in program management, physical plant, animal health, and husbandry. Biomedical research using animals requires administrators and managers who are knowledgeable and highly skilled. They must adapt to the complexity of rapidly-changing technologies, balance research goals with a thorough understanding of regulatory requirements and guidelines, and know how to work with a multi-generational, multi-cultural workforce. This book is the ideal resource for these professionals. It also serves as an indispensable resource text for certification exams and credentialing boards for a multitude of professional societies Co-publishers on the second edition are: ACLAM (American College of Laboratory Animal Medicine); ECLAM (European College of Laboratory Animal Medicine); IACLAM (International Colleges of Laboratory Animal Medicine); JCLAM (Japanese College of Laboratory Animal Medicine); KCLAM (Korean College of Laboratory Animal Medicine); CALAS (Canadian Association of Laboratory Animal Medicine); LAMA (Laboratory Animal Management Association); and IAT (Institute of Animal Technology).

Building Operating Management

Serves as an index to Eric reports [microform].

Sports and Freedom

Provides a sample plan, guidelines, checklist and a Microsoft Word diskette containing worksheets for long-range preservation planning.

Applied Science & Technology Index

Heating, Air Conditioning, Sheet Metal Contractor

Already have a home service business but just scraping by? Don't know how to grow because you can't possibly work any more hours? This book aims to change that with actionable advice you can use to immediately improve every aspect of your home service business so you can make more money and work less.

Home Service Millionaire

Resources in Education

Commerce Business Daily

Tall commercial office buildings present a series of design problems that differ from those that are found in other projects in the built environment. HVAC Design Guide for Tall Commercial Buildings provides guidance in both understanding the HVAC design problems of tall commercial office buildings and in detailing their alternative solutions.

Starting a Business and Keeping Records

Gathering customer requirements is a key activity for developing software that meets the customer's needs. A concise and practical overview of everything a requirement's analyst needs to know about establishing customer requirements, this first-of-its-kind book is the perfect desk guide for systems or software development work. The book enables professionals to identify the real customer requirements for their projects and control changes and additions to these requirements. This unique resource helps practitioners understand the importance of requirements, leverage effective requirements practices, and better utilize resources. The book also explains how to strengthen interpersonal relationships and communications which are major contributors to project effectiveness. Moreover, analysts find clear examples and checklists to help them implement best practices.

Testing and Balancing HVAC Air and Water Systems

Catastrophic disasters occurring in 2011 in the United States and worldwide--from the tornado in Joplin, Missouri, to the earthquake and tsunami in Japan, to the earthquake in New Zealand--have demonstrated that even prepared communities $\frac{Page}{P}$

can be overwhelmed. In 2009, at the height of the influenza A (H1N1) pandemic, the Assistant Secretary for Preparedness and Response at the Department of Health and Human Services, along with the Department of Veterans Affairs and the National Highway Traffic Safety Administration, asked the Institute of Medicine (IOM) to convene a committee of experts to develop national guidance for use by state and local public health officials and health-sector agencies and institutions in establishing and implementing standards of care that should apply in disaster situations-both naturally occurring and man-made-under conditions of scarce resources. Building on the work of phase one (which is described in IOM's 2009 letter report, Guidance for Establishing Crisis Standards of Care for Use in Disaster Situations), the committee developed detailed templates enumerating the functions and tasks of the key stakeholder groups involved in crisis standards of care (CSC) planning, implementation, and public engagement-state and local governments, emergency medical services (EMS), hospitals and acute care facilities, and out-of-hospital and alternate care systems. Crisis Standards of Care provides a framework for a systems approach to the development and implementation of CSC plans, and addresses the legal issues and the ethical, palliative care, and mental health issues that agencies and organizations at each level of a disaster response should address. Please note: this report is not intended to be a detailed guide to emergency preparedness or disaster response. What is described in this report is an extrapolation of existing incident management practices and principles. Crisis Standards of Care is a seven-volume set: Volume 1 provides an overview; Volume 2 pertains to state and local governments; Volume 3 pertains to emergency medical services; Volume 4 pertains to hospitals and acute care facilities; Volume 5 pertains to out-of-hospital care and alternate care systems; Volume 6 contains a public engagement toolkit; and Volume 7 contains appendixes with additional resources.

The Interior Design Business Handbook

Perhaps no function in the business organization has been as fundamentally revolutionized as marketing. The social and mobile Web has completely changed the speed, efficiency, and ease with which consumers can engage with each other and has had a tremendous impact on brands. This new engagement of the consumer with keen awareness of their relationships and emerging social networks now correlates to every single aspect of our business. So, yes, marketing has changed. The guestion is what are we going to do about it? Content and Subscription: The New Marketing OpportunityAs growth of the social and mobile Web changes the methods of communication, the old lines of hierarchical relationships between business and consumer blur substantially. As consumers publish and share their opinions (both good and bad) with increasing ease, they can become more persuasive than even the company's voice itself. Every one of these groups becomes a powerful ally or enemy depending on what we do. All of them will be constantly in flux developing levels of trust and requiring varying levels of transparency to filter content and determine buying decisions. They will expand and collapse with great velocity, and it will all happen with or without our participation. Content marketing has been around for hundreds of years. But the application of a specific strategic process around content marketing is still new. The amount of budget that is allotted for new content creation is going to become a significant part of your "new media" budget. And subject matter experts in the

organization are going to have new responsibilities. It's a transformative new process and it won't happen overnight. But it can, and should, happen. Get Content Get Customers showed us the light but there's been no book to show us the way. There is an ancient Chinese proverb that says a "crisis" is simply an "opportunity riding the dangerous wind." As marketers we now have the opportunity to develop new processes with our marketing strategy, power them with content, and ultimately keep that wind at our back. Successful programs will focus on creating a thoughtful strategy and process to foster this content marketing. This book is a detailed "how-to" to build that successful content marketing process.

HVAC Duct Construction Standards - Metal and Flexible 3rd Ed

This book provides the essentials to write a successful business plan. The represented methods and best practices have been approved over many years in practice with many management consulting engagements. The book is beautifully structured, it has a pragmatic emphasis and an autodidactic approach. The reader gets acquainted with the skills and competencies as well as tools, required for the planning and development of the business plan project.

Managing Content Marketing: The Real-World Guide for Creating Passionate Subscribers to Your Brand

Technicians trained on air conditioning systems are often required to apply their skills to the servicing of commercial refrigeration equipment. This book provides a solid foundation in comfort cooling that can be readily transferred to a broad understanding of medium and low temperature refrigeration equipment such as walk-ins, reach-ins, refrigerated cases, and ice machines. Coverage specific to refrigeration in the food service industry is emphasized, with scores of practical tips that technicians can use right away in the installation and service of commercial equipment. Helpful tips and sound advice from the experienced author and his employees add a personal touch to the comprehensive coverage, increasing interest in, and retention of, key concepts. This book will improve technicians' knowledge, efficiency, and effectiveness in commercial refrigeration and can serve as a permanent addition to the reference library in any truck or shop. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

HVAC Systems the Ultimate Step-By-Step Guide

Cost Optimal and Nearly Zero-Energy Buildings (nZEB)

Crisis Standards of Care

Commercial Refrigeration: For Air Conditioning Technicians

In today's technological age, computer literacy is important for everyone, and now Page 9/12

learning the basics is easier than ever. A Computer Concepts Text Focused on Today's Student! Technology in Action engages students by combining a unique teaching approach with rich companion media. The sixth edition has been updated to reflect the latest developments in computer technology. New interactive learning tools have also been added to enhance student engagement. Why Computers Matter to You: Becoming Computer Literate; The History of the PC; Looking at Computers: Understanding the Parts; Using the Internet; Ethics; Application Software: Programs That Let You Work and Play; Using System Software: The Operating System, Utility Programs, and File Management; Understanding and Assessing Hardware; Networking and Security: Hackers and Viruses; Protecting Your Computer and Backing Up Your Data; Mobile Computing; Digital Entertainment; System Hardware With an array of fun and engaging learning tools, Technology in Action teaches students computer fundamentals, from learning Microsoft Office to setting up their own home network.

New Construction Reference Guide Version 2.2

Healthy, Resilient, and Sustainable Communities After Disasters

Are there any disadvantages to implementing HVAC Systems? There might be some that are less obvious? How can the value of HVAC Systems be defined? Can management personnel recognize the monetary benefit of HVAC Systems? What are the short and long-term HVAC Systems goals? Think about the functions involved in your HVAC Systems project, what processes flow from these functions? This premium HVAC Systems self-assessment will make you the dependable HVAC Systems domain standout by revealing just what you need to know to be fluent and ready for any HVAC Systems challenge. How do I reduce the effort in the HVAC Systems work to be done to get problems solved? How can I ensure that plans of action include every HVAC Systems task and that every HVAC Systems outcome is in place? How will I save time investigating strategic and tactical options and ensuring HVAC Systems costs are low? How can I deliver tailored HVAC Systems advice instantly with structured going-forward plans? There's no better guide through these mind-expanding questions than acclaimed best-selling author Gerard Blokdyk. Blokdyk ensures all HVAC Systems essentials are covered, from every angle: the HVAC Systems self-assessment shows succinctly and clearly that what needs to be clarified to organize the required activities and processes so that HVAC Systems outcomes are achieved. Contains extensive criteria grounded in past and current successful projects and activities by experienced HVAC Systems practitioners. Their mastery, combined with the easy elegance of the selfassessment, provides its superior value to you in knowing how to ensure the outcome of any efforts in HVAC Systems are maximized with professional results. Your purchase includes access details to the HVAC Systems self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows you exactly what to do next. Your exclusive instant access details can be found in your book. You will receive the following contents with New and Updated specific criteria: - The latest quick edition of the book in PDF - The latest complete edition of the book in PDF, which criteria correspond to the criteria in -

The Self-Assessment Excel Dashboard - Example pre-filled Self-Assessment Excel Dashboard to get familiar with results generation - In-depth and specific HVAC Systems Checklists - Project management checklists and templates to assist with implementation INCLUDES LIFETIME SELF ASSESSMENT UPDATES Every self assessment comes with Lifetime Updates and Lifetime Free Updated Books. Lifetime Updates is an industry-first feature which allows you to receive verified self assessment updates, ensuring you always have the most accurate information at your fingertips.

The Requirements Engineering Handbook

This reference provides you with all the procedures and information you will need to evaluate and balance the air and water side of any HVAC system.

The Ultimate Sales Machine

The only series of step-by-step guides to succeeding in the skilled trades and achieving the American dream. At Your Best as an HVAC/R Tech is your playbook for learning if a career as an electrician is right for you, progressing from preapprentice to journeyman to master technician, and launching your own small business. Learn: What does a career as an HVAC/R tech look like? Why should you consider becoming an HVAC/R tech? How do you become a successful craftsman as an HVAC/R tech? How much can you make as an HVAC/R tech? What are your career options once you become an HVAC/R tech? How long does it take to be successful at each stage in a HVAC/R tech's career? How and where do you find work as an HVAC/R tech? What does it take to strike out on your own? What does it take to launch and build a successful small business? At Your Best is the only stepby-step handbook to finding if a career in the trades is right for you, educating yourself and earning the proper certifications, establishing yourself as an excellent apprentice and journeyman in the industry, and moving on to start your own small business in the trades. At each step of the way, your At Your Best playbook provides the information, recommendations, outside resources, and concrete actions needed for taking the next successful step in You, Inc. Whether you are beginning your first career, changing careers, or ready to move up and start your own business as a carpenter, plumber, HVAC/R tech, or other tradesman, this is the book that will tell you how. There currently over 6.5 million unfilled jobs in the skilled trades in the US. Despite being well-paying and secure, these jobs remain open because enough qualified candidates with the skills, attitude, and experience required do not exist. Moreover, plenty of opportunity exists for established tradespeople to start their own business, but they have no guidance. The At Your Best Playbooks series changes that.

ROMANCE ACTION & ADVENTURE MYSTERY & THRILLER BIOGRAPHIES & HISTORY CHILDREN'S YOUNG ADULT FANTASY HISTORICAL FICTION HORROR LITERARY FICTION NON-FICTION SCIENCE FICTION