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Foundations of Career CounselingTextbook of CommerceHairdresser What I See at WorkKimmel Financial AccountingR in ActionRisk AnalysisObedience to AuthorityHigh-Frequency TradingThe High Performance OrganizationTransformThe Person and the SituationCost of CapitalFundamentals of Corporate FinanceTwisting ArmsSAT Prep Black BookCorporate FinanceGreen FashionAchieving Competitive Advantage through Quality ManagementGlobal Learning in the 21st CenturyRadiological Risk Assessment and Environmental AnalysisBeginning Julia ProgrammingThe Phantom of the OperaUsing Multivariate StatisticsCost of Capital in LitigationProcess Simulation And Control Using Aspen"CCFP Certified Cyber Forensics Professional All-in-One Exam Guide10 Steps to Successful Customer ServiceGRE Prep by MagooshThe Ten Principles Behind Great Customer ExperiencesJohn Neff on InvestingThe Grand Ethiopian Renaissance Dam on the Blue NileCustomer ServiceRussian SurnamesTeacher Stress InventoryContemporary Engineering EconomicsCareer SuccessThe New HR AnalyticsThe Photoshop WorkbookRecommender Systems for LearningStandards of Practice Handbook, Eleventh Edition

Foundations of Career Counseling

Fundamentals of Corporate Finance's applied perspective cements students' understanding of the modern-day core principles by equipping students with a problem-solving methodology and profiling real-life financial management practices--all within a clear valuation framework. KEY TOPICS: Corporate Finance and the Financial Manager;Introduction to Financial Statement Analysis;The Valuation Principle: The Foundation of Financial Decision Making;The Time Value of Money;Interest Rates;Bonds;Valuing Stocks;Investment Decision Rules;Fundamentals of Capital Budgeting;Risk and Return in Capital Markets;Systematic Risk and the Equity Risk Premium;Determining the Cost of Capital;Risk and the Pricing of Options;Raising Equity Capital;Debt Financing;Capital Structure;Payout Policy;Financial Modeling and Pro Forma Analysis;Working Capital Management;Short-Term Financial Planning;Risk Management;International Corporate Finance; Leasing;Mergers and Acquisitions;Corporate Governance MARKET: Appropriate for Undergraduate Corporate Finance courses.

Textbook of Commerce

In his landmark book The ROI of Human Capital, Jac Fitz-enz presented a system of powerful metrics for quantifying the contributions of individual employees to a company's bottom line. The New HR Analytics is another such quantum leap, revealing how to predict the value of future human capital investments. Using Fitz-enz's proprietary analytic model, readers

learn how to measure and evaluate past and current returns. By combining those results with focused business intelligence and applying the exclusive analytical tools in the book, they will be able to: Evaluate and prioritize the skills needed to sustain performance • Build an agile workforce through flexible Capability Planning • Determine how the organization can stimulate and reward behaviors that matter • Apply a proven succession planning strategy that leverages employee engagement and drives top-line revenue growth • Recognize risks and formulate responses that avoid surprises • Support decision making by predicting the actions that will yield the best returns Brimming with real-world examples and input from thirty top HR practitioners and thought leaders, this groundbreaking book ushers in a new era in human resources and human capital management.

Hairdresser What I See at Work

Increased global competition, aided and abetted by technology, has meant that organizations in every sector are having to compete on the basis of speed, cost, quality, innovation, flexibility and customer-responsiveness. If organizations wish to be able to compete successfully in the global marketplace, they need to develop innovative products and services quickly and cost-effectively. The High Performance Organization provides invaluable information and practical tools for people engaged in leading organizational change efforts as an executive, line manager, HR practitioner or change agent. This practical text is grounded in organizational reality as well as having a sound theoretical setting. Illustrative case studies have been drawn from consultancy practice and a wide range of current research.

Kimmel Financial Accounting

A great gift for anyone who loves his job. On 120 pages in the dot-grid pattern there is plenty of room for ideas. Simple and elegant. This novelty is the gift for Christmas or your birthday! Get your notebook now!

R in Action

Risk Analysis

Obedience to Authority

High-Frequency Trading

The High Performance Organization

Overall WINNER - CMI Management Book of the Year 2014 WINNER - Innovation & Entrepreneurship Category at the CMI Awards 2014 Create a great customer experience whoever you are. Customers are powerful. They have a loud voice, a wealth of choice and their expectations are higher than ever. This book covers ten principles you can use to make real world improvements to your customers' experiences, whatever your business does and whoever you are. For managers, leaders and those starting a new business, the book shows that making improvements customers will appreciate doesn't need to be complicated or cost a fortune.

Transform

Cost of Capital in Litigation addresses cost of capital issues in litigation and discusses major decisions, highlighting how to avoid errors that have often been made by experts. The book helps the attorney and valuation expert understand the decisions within the context of the theory of cost of capital and includes a chapter on cross-examining experts on cost of capital issues. Throughout, there are citation to relevant material and cross-reference to Cost of Capital: Applications and Examples, Fourth Edition.

The Person and the Situation

Cost of Capital

Master the Photoshop techniques used by professionals to create captivating composites, special effects, and more! The Photoshop Workbook reveals the creative skills that photographer and retoucher Glyn Dewis uses for his global clients. In this guide you will learn not only his step-by-step Photoshop techniques, but how and when to apply them so that you, too, can take your images to a whole new level. Glyn starts by covering the individual Photoshop skills that are the essential building blocks of his process: mastering selections and cutouts; dodging and burning and using the "power of gray" for composites; applying lighting effects; creating special effects; and turning day into night using a nondestructive workflow. It's one thing to learn the techniques, but to master them you need to understand when to apply them and in what order. In the second part of the book, Glyn brings everything together with his real-world projects. He covers six complete, start-to-

finish projects—including all the images for you to download and follow along—that show you how to apply the techniques to a variety of scenarios.

Fundamentals of Corporate Finance

The ability to interpret and act on the massive amounts of information locked in web and enterprise systems is critical to success in the modern business economy. R, a free software environment for statistical computing and graphics, is a comprehensive package that empowers developers and analysts to capture, process, and respond intelligently to statistical information. R in Action is the first book to present both the R system and the use cases that make it such a compelling package for business developers. The book begins by introducing the R language, and then moves on to various examples illustrating R's features. Coverage includes data mining methodologies, approaches to messy data, R's extensive graphical environment, useful add-on modules, and how to interface R with other software platforms and data management systems.

Twisting Arms

SAT Prep Black Book

This book deals with the important aspects of green fashion including Animal Welfare in Ethical Fashion, Sustainable Processing of Textiles, Sustainable design case studies, Wool Composting, Consumer behaviour in sustainable clothing market, industrial case studies related to green fashion, etc.

Corporate Finance

Green Fashion

"This report presents evaluations of two mediation programmes in Central London County Court within the context of the changing Alternative Dispute Resolution (ADR) policy environment. ADR is an umbrella term that is generally applied to a range of techniques for resolving disputes other than by means of traditional court adjudication." -- Executive summary.

Achieving Competitive Advantage through Quality Management

This book examines the ways in which quality management methods, tools, and practices help improve an organization's performance and achieve sustainable competitive advantages. This volume includes quality techniques and tools such as the EFQM Model, SERVPERF model, E-S-Qual scale and the ISO 9001 certification and provide a wide variety of empirical studies in different economic sectors. In the current economic environment, characterized by economic turmoil and fierce competition, quality management has become a key strategy for organizations to overcome today's challenges. Organizations benefits from implementing quality management systems by following two approaches. First, they implement quality practices aimed at ensuring customer satisfaction by considering consumer expectations and establishing strategies accordingly. Second, organizations improve processes by establishing efficient and effective process management systems that improve productivity, lower costs, reduce unnecessary expenses, eliminate all non-value added activities, and ultimately maximize excellence and customer satisfaction. Quality management thereby provides tools, techniques, and methods for continuous process improvement in both the professional and academic worlds, which, when implemented by organizations in times of crisis, enable more effective administration of activities undertaken by managers. Containing contributions from various academics and scholars, this new book provides cutting edge research, methods and techniques providing a reference manual for academics, scholars, practitioners and policy-makers.

Global Learning in the 21st Century

A comprehensive book that explains methods used for estimating risk to people exposed to radioactive materials released to the environment by nuclear facilities or in an emergency such as a nuclear terrorist event.

Radiological Risk Assessment and Environmental Analysis

Textbook of Commerce is a new textbook that fully covers the East African O Level Commerce syllabuses. The main aim is to help students develop their understanding of real commerce issues and problems within East Africa and beyond.

Beginning Julia Programming

Providing great customer service has never been more critical for the success of any business. 10 Steps to Successful Customer Service is designed as a quick but effective check up to ensure that front line professionals as well as customer service managers focus on the key practices that keep and create satisfied customers. Beginning with a focus on individual motivation for service, Maxine Kamin covers all the bases critical for success from trust and relationship building to maintaining a big picture perspective to avoid burn out on the job.

The Phantom of the Opera

How does the situation we're in influence the way we behave and think? Professors Ross and Nisbett eloquently argue that the context we find ourselves in substantially affects our behavior in this timely reissue of one of social psychology's classic textbooks. With a new foreword by Malcolm Gladwell, author of *The Tipping Point*.

Using Multivariate Statistics

Cost of Capital in Litigation

Process Simulation And Control Using Aspen"

CCFP Certified Cyber Forensics Professional All-in-One Exam Guide

A fully revised second edition of the best guide to high-frequency trading High-frequency trading is a difficult, but profitable, endeavor that can generate stable profits in various market conditions. But solid footing in both the theory and practice of this discipline are essential to success. Whether you're an institutional investor seeking a better understanding of high-frequency operations or an individual investor looking for a new way to trade, this book has what you need to make the most of your time in today's dynamic markets. Building on the success of the original edition, the Second Edition of High-Frequency Trading incorporates the latest research and questions that have come to light since the publication of the first edition. It skillfully covers everything from new portfolio management techniques for high-frequency trading and the latest technological developments enabling HFT to updated risk management strategies and how to safeguard information and order flow in both dark and light markets. Includes numerous quantitative trading strategies and tools for building a high-frequency trading system Address the most essential aspects of high-frequency trading, from formulation of ideas to performance evaluation The book also includes a companion Website where selected sample trading strategies can be downloaded and tested Written by respected industry expert Irene Aldridge While interest in high-frequency trading continues to grow, little has been published to help investors understand and implement this approach—until now. This book has everything you need to gain a firm grip on how high-frequency trading works and what it takes to apply it to your everyday trading endeavors.

10 Steps to Successful Customer Service

Risk Analysis concerns itself with the quantification of risk, the modeling of identified risks and how to make decisions from those models. Quantitative risk analysis (QRA) using Monte Carlo simulation offers a powerful and precise method for dealing with the uncertainty and variability of a problem. By providing the building blocks the author guides the reader through the necessary steps to produce an accurate risk analysis model and offers general and specific techniques to cope with most modeling problems. A wide range of solved problems is used to illustrate these techniques and how they can be used together to solve otherwise complex problems.

GRE Prep by Magoosh

On September 23, 1909, the Parisian daily newspaper, Le Gaulois, published its first installment of Gaston Leroux's *Le Fantôme de l'Opéra* (The Phantom of the Opera). This type of serialized publication, in France called a “feuilleton,” was common from the middle of the 19th century through the beginning of the 20th century. Many authors of the day published their novels section by section in newspapers to gain readership and to work out ideas before the publication of the first edition. Between the newspaper printing and the first edition, it was common for chapters to be added, rewritten, or removed as part of the editing process. In the feuilleton of *Le Fantôme de l'Opéra*, Gaston Leroux wrote a chapter called “L'enveloppe magique” (“The Magic Envelope”). Leroux decided to omit this chapter from his first edition, and so it only appeared in *Le Gaulois*. Since the feuilleton has never been translated, few people apart from the most dedicated Phantom enthusiasts are familiar with this lost chapter. For the first time, the text of “The Magic Envelope” has been translated into English so that fans of *The Phantom of the Opera* can read this forgotten gem. This chapter provides explanations for several enigmas that have puzzled readers since Leroux's first edition, and it offers a fascinating glimpse into the writing process of one of France's literary icons.

The Ten Principles Behind Great Customer Experiences

Get complete coverage of all six CCFP exam domains developed by the International Information Systems Security Certification Consortium (ISC)². Written by a leading computer security expert, this authoritative guide fully addresses cyber forensics techniques, standards, technologies, and legal and ethical principles. You'll find learning objectives at the beginning of each chapter, exam tips, practice exam questions, and in-depth explanations. Designed to help you pass the exam with ease, this definitive volume also serves as an essential on-the-job reference. **COVERS ALL SIX EXAM DOMAINS:** Legal and ethical principles Investigations Forensic science Digital forensics Application forensics Hybrid and emerging technologies **ELECTRONIC CONTENT INCLUDES:** 250 practice exam questions Test engine that provides full-length practice

exams and customized quizzes by chapter or by exam domain

John Neff on Investing

A part of Harper Perennial's special "Resistance Library" highlighting classic works that illuminate our times: A special edition reissue of Stanley Milgram's landmark examination of humanity's susceptibility to authoritarianism. "The classic account of the human tendency to follow orders, no matter who they hurt or what their consequences." — Washington Post Book World In the 1960s, Yale University psychologist Stanley Milgram famously carried out a series of experiments that forever changed our perceptions of morality and free will. The subjects—or "teachers"—were instructed to administer electroshocks to a human "learner," with the shocks becoming progressively more powerful and painful. Controversial but now strongly vindicated by the scientific community, these experiments attempted to determine to what extent people will obey orders from authority figures regardless of consequences. "Milgram's experiments on obedience have made us more aware of the dangers of uncritically accepting authority," wrote Peter Singer in the New York Times Book Review. With an introduction from Dr. Philip Zimbardo, who conducted the famous Stanford Prison Experiment, *Obedience to Authority* is Milgram's fascinating and troubling chronicle of his classic study and a vivid and persuasive explanation of his conclusions.

The Grand Ethiopian Renaissance Dam on the Blue Nile

This book is about the Grand Ethiopian Renaissance Dam newly being built on the Blue Nile, a transboundary river. Due to rising population and increasing water demand in the Nile basin, major projects raise interest and concern by millions with potential for water conflict. The dam design, reservoir filling policy, operation of the dam, riparian countries response, dam site importance and social impact and economy of the dam are presented in the book.

Customer Service

Technology enhanced learning (TEL) aims to design, develop and test sociotechnical innovations that will support and enhance learning practices of both individuals and organisations. It is therefore an application domain that generally covers technologies that support all forms of teaching and learning activities. Since information retrieval (in terms of searching for relevant learning resources to support teachers or learners) is a pivotal activity in TEL, the deployment of recommender systems has attracted increased interest. This brief attempts to provide an introduction to recommender systems for TEL settings, as well as to highlight their particularities compared to recommender systems for other application domains.

Russian Surnames

Magoosh gives students everything they need to make studying a breeze. We've branched out from our online GRE prep program and free apps to bring you this GRE prep book. We know sometimes you don't have easy access to the Internet--or maybe you just like scribbling your notes in the margins of a page! Whatever your reason for picking up this book, we're thrilled to take this ride together. In these pages you'll find: --Tons of tips, FAQs, and GRE strategies to get you ready for the big test. --More than 130 verbal and quantitative practice questions with thorough explanations. --Stats for each practice question, including its difficulty rating and the percent of students who typically answer it correctly. We want you to know exactly how tough GRE questions tend to be so you'll know what to expect on test day. --A full-length practice test with an answer key and detailed explanations. --Multiple practice prompts for the analytical writing assessment section, with tips on how to grade each of your essays. If you're not already familiar with Magoosh online, here's what you need to know: --Our materials are top-notch--we've designed each of our practice questions based on careful analysis of millions of students' answers. --We really want to see you do your best. That's why we offer a score improvement guarantee to students who use the online premium Magoosh program. --20% of our students earn a top 10% score on the GRE. --Magoosh students score on average 12 points higher on the test than all other GRE takers. --We've helped more than 1.5 million students prepare for standardized tests online and with our mobile apps. So crack open this book, join us online at magoosh.com, and let's get you ready to rock the GRE!

Teacher Stress Inventory

"In addition to extensive and effective training on every aspect of the SAT, the SAT Black Book gives you detailed, systematic, easy-to-follow walkthroughs for every question in 4 of the College Board's official SAT Practice Tests. The Black Book is a must-have in your SAT preparation, whether you need to - make a perfect 1600 to be competitive at an Ivy, score a 450 in each section to claim a sports scholarship, or anything in between."--Publisher.

Contemporary Engineering Economics

Note: This is the bound book only and does not include access to MyCounselingLab® with Pearson eText. To order MyCounselingLab® with Pearson eText packaged with the bound book, use ISBN 0134319737. Foundations of Career Counseling: A Case-Based Approach is designed for students taking courses in career counseling. Additionally, a full chapter is dedicated to the career development of students seeking graduate degrees in counseling. Develop understanding of both theory and technique using in-depth, engaging case studies. Rather than simply describing career development theories, Foundations of Career Counseling: A Case-Based Approach uses seven realistic, diverse client scenarios to help students connect with the material and master career counseling content and skills. Balancing both theory and application, chapters about the career counseling process, intake interviews, and the use of tests, card sorts, and resources contain transcripts,

examples, and sample assessment results from simulated sessions with these fictional clients. Suzanne Dugger's down-to-earth writing style clearly explains complex concepts in everyday language. Future counselors will develop a thorough understanding of both theory and technique pertaining to career development interventions with children and young adults as well as with adults—including specific populations such as persons with disabilities, military veterans, ex-offenders, homemakers and caretakers transitioning back into the world of work—and even themselves! Also available with MyCounselingLab® This title is also available with MyCounselingLab—an online homework, tutorial, and assessment program designed to work with the text to engage students and improve results. Within its structured environment, students see key concepts demonstrated through video clips, practice what they learn, test their understanding, and receive feedback to guide their learning and ensure they master key learning outcomes.

Career Success

When we think of transformation, we automatically think of metamorphosis or change. One of the first metamorphoses we discover as a child is the universally quoted change of the caterpillar into the butterfly. The positive symbolism of this transformation is liberally applied to illustrate the change from "ugly duckling" to "elegant swan" in all fields. This symbolism readily transfers to just about any change for the better. The guidance of individuals who have experienced positive change with mentoring, have taken calculated risks, and enjoyed accomplishments in their field may be seen as role models. We also note that the transformations of the PremierExperts(r) in this book are not limited by "dollars and cents" measurement, but include body, mind and soul accomplishments. The transforming experiences discussed by the PremierExperts(r) in this book cover many subjects, including positive mindset changes, changes wrought by perseverance, passion, due diligence, restructuring, technology, systems, techniques, etc. In fact, they cover positive changes that cut across numerous disciplines and fields. So read on and TRANSFORM yourself for success!!! If you do not change direction, you may end up where you are heading. Lao

The New HR Analytics

John Neff is a life-long contrarian, proving time-and-again over the past three decades that bucking the system can pay off big. During his illustrious career as a money manager, Neff flew in the face of conventional wisdom by consistently passing over the big growth stocks of the moment, in favor of inexpensive, under performing ones-and he usually won. During his thirty-one years as portfolio manager for Vanguard's Windsor and Gemini II Funds, he beat the market twenty-two times, through every imaginable stock market climate, while posting a 57-fold increase in an initial stake. When Windsor closed its doors to new investors in 1986, it was the largest mutual fund in the United States. Now retired from mutual fund management, Neff is finally ready to share the investment strategies that earned him international recognition as the

"investor's investor", and made him the one to whom other money managers come to manage their money. In *John Neff on Investing*, Neff delineates, for the first time, the principles of his phenomenally successful low p/e approach to investing, and he describes the strategies, techniques, and investment decisions that earned him a place alongside Warren Buffett and Peter Lynch in the pantheon of modern investment wizards. Packed with solid advice and guidance for anyone who aspires to using Neff's unique brand of value investing, *John Neff on Investing* offers invaluable lessons on using price-earnings ratios as a yardstick, to zeroing in on undervalued stocks, interpreting earnings histories and anticipating new market climates. A narrative of Neff's early days-My Road to Windsor-reveals the extraordinary mindset and humble circumstances that shaped his winning investment philosophy. By reproducing excerpts from his personal investment diaries, this book offers a unique opportunity to watch Neff in action over the years. A faithful, quarter-in-quarter-out chronicle of a life on Wall Street, the diaries provide unprecedented insights into the thinking behind some of his best (and worst) investment decisions, while tracing the evolution of his innovative investment style. The first book to fully reveal the long-heralded investment strategies of a Wall Street genius, *John Neff on Investing* is must reading for investors, brokers, traders, and bankers of every kind. JOHN NEFF, until his retirement in 1995, was Senior Vice President and Managing Partner of the Wellington Management Company, the Windsor Fund's investment advisor. S.L. MINTZ, is New York Bureau Chief of CFO Magazine, a publication of the Economist Group dedicated to the latest financial thinking and how it is being implemented in today's markets. His other books include *Beyond Wall Street* (Wiley, 1998) and *Five Eminent Contrarians*.

The Photoshop Workbook

Customer Service: Career Success through Customer Loyalty, 5e provides a systematic process for building service skills that all business people need. Presented in a friendly, conversational manner, the text is filled with examples that demonstrate the link between service skills and career achievement. This edition is reorganized so it is easy to see how key concepts fit together. New information is included on internal customers, emerging technologies, and stress-reducing techniques. Throughout the text, there is an emphasis on transforming good service intentions into a workable plan that exceeds customer expectations and creates loyalty and success.

Recommender Systems for Learning

Get started with Julia for engineering and numerical computing, especially data science, machine learning, and scientific computing applications. This book explains how Julia provides the functionality, ease-of-use and intuitive syntax of R, Python, MATLAB, SAS, or Stata combined with the speed, capacity, and performance of C, C++, or Java. You'll learn the OOP principles required to get you started, then how to do basic mathematics with Julia. Other core functionality of Julia that you'll cover, includes working with complex numbers, rational and irrational numbers, rings, and fields. *Beginning Julia*

Programming takes you beyond these basics to harness Julia's powerful features for mathematical functions in Julia, arrays for matrix operations, plotting, and more. Along the way, you also learn how to manage strings, write functions, work with control flows, and carry out I/O to implement and leverage the mathematics needed for your data science and analysis projects. "Julia walks like Python and runs like C". This phrase explains why Julia is quickly growing as the most favored option for data analytics and numerical computation. After reading and using this book, you'll have the essential knowledge and skills to build your first Julia-based application. What You'll Learn Obtain core skills in Julia Apply Julia in engineering and science applications Work with mathematical functions in Julia Use arrays, strings, functions, control flow, and I/O in Julia Carry out plotting and display basic graphics Who This Book Is For Those who are new to Julia; experienced users may also find this helpful as a reference.

Standards of Practice Handbook, Eleventh Edition

In this 21st century, technological and social changes have never been as rapid as before, and educative practices must evolve and innovate to keep up. What is being done by educators today to prepare future global citizens? What are the skills and competencies that will be required by our students? What changes in how we approach education might need to be made? This book presents a modern focus on some significant issues in teaching, learning, and research that are valuable in preparing students for the 21st century. The book discusses these issues in four sections. The first section presents contemporary, innovative curriculum and pedagogical practices that are relevant for the 21st century. This also includes how social networking has an integrated role within current educative practice. The next section then explores issues and current research around motivation and engagement, and how these are changing in this era of technological and social change. The third section presents debates around inclusion and social contexts, both global and local. Finally, the fourth section explores current discourses in regard to internationalisation and globalisation and how these are being considered in educational research. The book is an important representation of some of the work currently being done for these rapidly changing times. It will appeal to academics, researchers, teacher educators, educational administrators, teachers and anyone interested in preparing students for a modern and globally interconnected world.

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