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Challenges and Opportunities in Public Service Interpreting

Crossing Borders in Community Interpreting

Written by leading experts in the area, The Routledge Handbook of Spanish Translation Studies brings together original contributions representing a culmination of the extensive research to-date within the field of Spanish Translation Studies. The Handbook covers a variety of translation related issues, both theoretical and practical, providing an overview of the field and establishing directions for future research. It starts by looking at the history of translation in Spain, the Americas during the colonial period and Latin America, and then moves on to discuss well-established areas of research such as literary translation and audiovisual translation, at which Spanish researchers have excelled. It also provides state-of-the-art information on new topics such as the interface between translation and humour on the one hand, and the translation of comics on the other. This Handbook is an indispensable resource for postgraduate students and researchers of translation studies.

Dialogue Interpreting in Mental Health

7. Summary and conclusions

The Critical Link 2

At conferences and in the literature on community interpreting there is one burning issue that reappears constantly: the interpreter's role. What are the norms by which the facilitators of communication shape their role? Is there indeed only one role for the community interpreter or are there several? Is community interpreting aimed at facilitating communication, empowering individuals by giving them a voice or, in wider terms, at redressing the power balance in society? In this volume scholars and practitioners from different countries address these questions, offering a representative sample of ongoing research into community interpreting in the Western world, of interest to all who have a stake in this form of interpreting. The opening chapter establishes the wider contextual and theoretical framework for the debate. It is followed by a section dealing with codes and standards and then moves on to explore the interpreter's role in various different settings: courts and police, healthcare, schools, occupational settings and social services.

Community Interpreting

Non-professional Interpreting and Translation

This book addresses translation and interpreting with Arabic either as a source or target language. It focuses on new fields of study and professional practice, such as community translation and interpreting, and offers fresh insights into the relationship between culture, translation and interpreting. Chapters discuss issues relating specifically to Arabic and the Arab cultural context and contribute views, research findings and applications that come from a language combination and a cultural background quite different from traditional Eurocentric theoretical and professional positions. This volume is a significant addition to resources on Arabic translation and interpreting and contributes fresh perspectives to translation studies in general. It is of interest to students, researchers and professionals working in public service, community, legal, administrative and healthcare translation and interpreting, as well as intercultural communication and translator education.

Community Translation

Public Service Interpreting is a hugely complex activity, encompassing human, ethical, commercial and political dimensions.

It is unseen and unrecognized by most of the population but vital to those who depend on it for their security or wellbeing. The quality of PSI provision is seen by the authors as a clear indicator of how a society views and responds to the realities of a multi-ethnic and multilingual global community. Following recent significant changes in the power balance between them this book explores the increasing tensions among multiple stakeholders who together deliver such a fundamental service in a modern open society. Chapters focus on how all stakeholders need to appreciate the wider context of political and economic realities whilst collaborating more responsibly to deliver the conditions, training and support needed for expert linguists to be attracted to and retained in this vital profession.

The Routledge Handbook of Chinese Translation

This book is a collection of papers presented in Stockholm, at the fourth Critical Link conference. The book is a well-balanced mix of academic research and texts of a more practical, professional character. The introducing article explicitly addresses the issue of professionalism and how this has been dealt with in research on interpreting. The following two sections provide examples of recent research, applying various theoretical approaches. Section four reports on the development of current, more or less local standards. Section five raises issues of professional ideology. The final section tells about new training initiatives and programmes. All contributions were selected because of their relevance to the theme of professionalisation of interpreting in the community. The volume is the fourth in a series, documenting the advance of a whole new empirical and professional field. It is of central interest for all people involved in this development, interpreters, researchers, trainers and others.

The Routledge Handbook of Interpreting

This book brings together an ensemble of leading voices from the fields of economics, language policy, law, political philosophy, and translation studies. They come together to provide theoretical perspectives and practical case studies regarding a shared concern: translation policy. Their timely perspectives and case studies allow for the problematizing and exploration of translation policy, an area that is beginning to come to the attention of scholars. This book offers the first truly interdisciplinary approach to an area of study that is still in its infancy. It thus makes a timely and necessary contribution. As the 21st century marches on, authorities are more and more confronted with the reality of multilingual societies, and the monolingual state policies of yesteryear seem unable to satisfy increasing demands for more just societies. Precisely because of that, language policies of necessity must include choices about the use or non-use of translation at different levels. Thus, translation policy plays a prominent yet often unseen role in multilingual societies. This role is shaped by tensions and compromises that bear on the distribution of resources, choices about language, legal imperatives, and notions of justice. This book aims to inform scholars and policy makers alike regarding these issues.

Translators through History

Acclaimed, when it first appeared, as a seminal work – a groundbreaking book that was both informative and highly readable – *Translators through History* is being released in a new edition, substantially revised and expanded by Judith Woodsworth. Translators have played a key role in intellectual exchange through the ages and across borders. This account of how they have contributed to the development of languages, the emergence of literatures, the dissemination of knowledge and the spread of values tells the story of world culture itself. Content has been updated, new elements introduced and recent directions in translation scholarship incorporated, providing fresh insights and a more nuanced view of past events. The bibliography contains over 100 new titles and illustrations have been refreshed and enhanced. An invaluable tool for students, scholars and professionals in the field of translation, the latest version of *Translators through History* remains a vital resource for researchers in other disciplines and a fascinating read for the wider public.

Modelling the Field of Community Interpreting

Empirical research is carried out in a cyclic way: approaching a research area bottom-up, data lead to interpretations and ideally to the abstraction of laws, on the basis of which a theory can be derived. Deductive research is based on a theory, on the basis of which hypotheses can be formulated and tested against the background of empirical data. Looking at the state-of-the-art in translation studies, either theories as well as models are designed or empirical data are collected and interpreted. However, the final step is still lacking: so far, empirical data has not lead to the formulation of theories or models, whereas existing theories and models have not yet been comprehensively tested with empirical methods. This publication addresses these issues from several perspectives: multi-method product- as well as process-based research may gain insights into translation as well as interpreting phenomena. These phenomena may include cognitive and organizational processes, procedures and strategies, competence and performance, translation properties and universals, etc. Empirical findings about the deeper structures of translation and interpreting will reduce the gap between translation and interpreting practice and model and theory building. Furthermore, the availability of more large-scale empirical testing triggers the development of models and theories concerning translation and interpreting phenomena and behavior based on quantifiable, replicable and transparent data.

Translating and Interpreting Justice in a Postmonolingual Age

An innovative and comprehensive guide that can be applied to a wide range of dialogue settings this educational tool for trainers in all fields of dialogue interpreting addresses not only the two key areas of Community- and Public Service Interpreting, the legal and health sectors, but also business interpreting.

Dialogue Interpreting

This book covers the history of the theory and practice of translation from Cicero to the digital age. It examines all major processes of translation, offers critical accounts of current research, and compares theoretical perspectives on the problems of translation ranging from sacred texts and drama to science and diplomatic interpretation.

Translation and Interpreting

"A glance at the current state of the profession reveals a varied scenario in which Translation and Interpreting often constitute two interlingual processes performed by the same person in the same communicative situation or in different situations within the same set of relations and contacts, at times inextricably linked to other competences and other knowledge, though often seen as a single entity in the eyes of the public at large. Translation and Interpreting can thus be found in relations of overlap, hybridity and contiguity, and effected variously in professional practices, strategies and translation processes. Yet, translation and interpreting have long been regarded as two separate fields of study. The different denominations of the academic disciplines - Translation Studies and Interpreting Studies - is only one example indicating the scholarly division of the two research areas. Academic references for contact and comparison between specialists in the two disciplines are therefore lacking, even though translation and interpreting scholars would have a great deal to discuss in terms of research, teaching and professional practice. This book aims to fill this gap by providing insights into theoretical and methodological approaches, which aim at integrating translation and interpreting in the same chapter. Each contribution will therefore offer innovative perspectives on T&I in a series of topics going from training methods to identity perception, from English as lingua franca to T&I strategies, from T&I in specific speech communities to the status of interpreters and translators"--

The Routledge Handbook of Spanish Translation Studies

Translation, interpreting and other forms of communication support within public sector settings constitute a field which deals, quite literally, with matters of life and death. Overshadowed for many years by interpreting and translating in other domains, public sector interpreting and translating has received growing attention in recent years, with increasingly mobile populations and human rights, diversity and equality legislation shining the spotlight on the need for quality provision across an increasing range and volume of activities. Interpreting and Translating in Public Service Settings offers a collection of analytically-grounded essays that provide new insights into the reality of the interaction in public sector settings and into the roles and positioning of the participants by challenging existing models and paradigms. Issues of local need, but with global resonance, are addressed, and current reality is set against plans for the future. The triad of

participants (interpreter/translator, public sector professional and client) is investigated, as are aspects of pedagogy, policy and practice. Empirical data supports the study of topics related to written, spoken and signed activities in a variety of professional settings. Bringing together academics and practitioners from different countries in order to explore the multidisciplinary dimension of the subject, this collection should serve as a valuable reference tool, not only for academics and students of public sector interpreting and translating, but also for practising linguists, providers of language services and policy makers.

Ideology, Ethics and Policy Development in Public Service Interpreting and Translation

This edited collection brings together new research on public service interpreting and translation (PSIT) with a focus on ideology, ethics and policy development. The contributions provide fresh theoretical and empirical perspectives on the inconsistencies in translation and interpreting provision observed in different geographical contexts and the often-reported tensions between prescribed approaches to ethics and practitioner experience. The discussions are set against the backdrop of developments in rights-based discourses on language support services and the professionalisation of the field, drawing attention to how stakeholders and interpreting practitioners navigate the realities of service in the context of shifting ideological landscapes. Particular innovations in the collection include theorisations about policy and practice that draw on political science, applied ethics and paradigms of trauma-informed care. The volume also presents research on settings that have received limited attention to date such as prison and charitable services for survivors of violence and trauma.

Interpreting and Translating in Public Service Settings

This is a comprehensive overview of the field of Community Interpreting. It explores the relationship between research, training and practice, reviewing the main theoretical concepts, describing the main issues surrounding the practice and the training of interpreters, and identifying areas of much needed research in answering those issues.

Ideology, Ethics and Policy Development in Public Service Interpreting and Translation

A complete guide to interpreting women's history. Women's history is everywhere, not only in historic house museums named for women but also in homes named for famous men, museums of every conceivable kind, forts and battlefields, even ships, mines, and in buckets. Women's history while present at every museum and historic site remains less fully interpreted in spite of decades of vibrant and expansive scholarship. *Doing Women's History in Public: A Handbook for Interpretation at Museums and Historic Sites* connects that scholarship with the tangible resources and the sensuality that

form museums and historic sites-- the objects, architecture and landscapes-- in ways that encourage visitor fascination and understanding and center interpretation on the women active in them. With numerous examples that focus on all women and girls, it appropriately includes everyone, for women intersect with every other human group. This book provides arguments, sources (written, oral, and visual), and tools for finding women's history, preserving it, and interpreting it with the public. It uses the framework of Significance (importance), Knowledge Base (research in primary, secondary, and tertiary sources), and Tangible Resources (the preserved physical embodiment of history in objects, architecture, and landscapes). Discusses traditional and technology-assisted interpretation and provides Tools to implement Doing Women's History in Public. Using a hospitality model, museums and historic sites are the locales where we assemble, learn from each other, and take our insights into a more gender-shared future.

Teaching Dialogue Interpreting

This book is a manual addressing the task of interpreting and translating. It is directed towards those who serve as liaisons between immigrant communities, visitors, or foreigners, and at professionals in public service translation and interpreting. It will also help improve communication between business professionals and their foreign clients.

Dialogue Interpreting

The Routledge Handbook of Chinese Translation presents expert and new research in analysing and solving translation problems centred on the Chinese language in translation. The Handbook includes both a review of and a distinctive approach to key themes in Chinese translation, such as translatability and equivalence, extraction of collocation, and translation from parallel and comparable corpora. In doing so, it undertakes to synthesise existing knowledge in Chinese translation, develops new frameworks for analysing Chinese translation problems, and explains translation theory appropriate to the Chinese context. The Routledge Handbook of Chinese Translation is an essential reference work for advanced undergraduate and postgraduate students and scholars actively researching in this area.

Empirical modelling of translation and interpreting

This book of selected papers from the Critical Link 6 conference addresses the impact of a rapidly changing reality on the theory and practice of community interpreting. The recent social, political and economic developments have led to phenomena of direct concern to the field, for example multilingualism in traditionally monolingual societies, the emergence of rare language pairs, or new language-related problems in immigration application procedures, social welfare institutions and prisons. Responding to the need for critical reflection as well as practical solutions, the papers in this volume approach

the changing landscape of community interpreting in its diversity. They deal with political, social, cultural, institutional, ethical, technological, professional, and educational aspects of the field, and will thus appeal to academics, practitioners and policy-makers alike. Specifically, they explore topics such as interpreting roles, communication strategies, ethics vs. practice, interpreting vs. culture brokering, interpreting strategies in different interactional contexts, and interpreter training and education.

Communicating Across Cultures

This volume of selected papers from the second Critical Link conference (Vancouver, 1998) shows a marked evolution in Community Interpreting (CI) since the first Critical Link conference of 1995. In the intervening three years the field has advanced from pioneering to professionalization in response to new social needs created by the influx of immigrants into the developed countries, or by an awakened sensitivity to the rights of those countries' aboriginal peoples. Most of the papers discuss professionalization in terms of standards, tests and examinations; training; accreditation; and professional organizations that establish and administer professional standards. The collection reveals similar concerns about these issues throughout the world and a global focus on 'standards'. With a Foreword by Brian Harris.

The Transformation of Governance

"Dialogue Interpreting In Mental Health" is a work on linguistics; mental health; and translation studies.

Interpreting in a Changing Landscape

The field of community interpreting is characterised by continually changing political, social, institutional and cultural contexts. Over the last few years new approaches to the training of community interpreters have been conceptualised to meet the requirements of these developments and to replace lay interpreters by trained interpreters. The contributions of this volume present both innovative models of didactics and curricula for community interpreters and empirically and methodologically challenging analyses of various fields of community interpreting.

Interpreting in the Community and Workplace

Public Service Interpreting is a field of central interest to those involved in ensuring access to public services. This book provides an overview of current issues through a multi-faceted approach, situating the work of public service interpreters in the broader context of public service practice.

Ethics in Public Service Interpreting

Investigating an important field within translation studies, *Community Translation* addresses the specific context, characteristics and needs of translation in and for communities. Traditional classifications in the fields of discourse and genre are of limited use to the field of translation studies, as they overlook the social functions of translation. Instead, this book argues for a classification that cuts across traditional lines, based on the social dimensions of translation and the relationships between text producers and audiences. *Community Translation* discusses the different types of texts produced by public authorities, services and individuals for communities that need to be translated into minority languages, and the socio-cultural issues that surround them. In this way, this book demonstrates the vital role that community translation plays in ensuring communication with all citizens and in the empowerment of minority language speakers by giving them access to information, enabling them to participate fully in society.

New Insights into Arabic Translation and Interpreting

The theory of public administration has long been based on the notions of hierarchy and authority. However, the way managers actually manage has increasingly become at odds with the theory. The growing gap between theory and practice poses enormous challenges for managers in determining how best to work—and for American government in determining how best to hold public administrators accountable for effectively doing their jobs. In the quest to improve the practice of public administration, Kettl explains, political scientists and other scholars have tried a number of approaches, including formal modeling, implementation studies, a public management perspective, and even institutional choice. This book offers a new framework for reconciling effective administration with the requirements of democratic government. Instead of thinking in terms of organizational structure and management, Kettl suggests, administrators and theorists need to focus on "governance," or links between government and its broader environment—political, social, and administrative. Government is the collection of institutions that act with authority and create formal obligations; governance is the set of processes and institutions, formal and informal, through which social action occurs. Linking government and governance, Kettl concludes, is the foundation for understanding the theory and practice of government in twenty-first century America—for making public programs work better and for securing the values on which the American republic has been built.

Bureaucracy and Self-Government

Public Service Interpreting is a hugely complex activity, encompassing human, ethical, commercial and political dimensions. It is unseen and unrecognized by most of the population but vital to those who depend on it for their security or wellbeing.

The quality of PSI provision is seen by the authors as a clear indicator of how a society views and responds to the realities of a multi-ethnic and multilingual global community. Following recent significant changes in the power balance between them this book explores the increasing tensions among multiple stakeholders who together deliver such a fundamental service in a modern open society. Chapters focus on how all stakeholders need to appreciate the wider context of political and economic realities whilst collaborating more responsibly to deliver the conditions, training and support needed for expert linguists to be attracted to and retained in this vital profession.

Diploma in Public Service Interpreting

This edited collection brings together new research on public service interpreting and translation (PSIT) with a focus on ideology, ethics and policy development. The contributions provide fresh theoretical and empirical perspectives on the inconsistencies in translation and interpreting provision observed in different geonational contexts and the often-reported tensions between prescribed approaches to ethics and practitioner experience. The discussions are set against the backdrop of developments in rights-based discourses on language support services and the professionalisation of the field, drawing attention to how stakeholders and interpreting practitioners navigate the realities of service in the context of shifting ideological landscapes. Particular innovations in the collection include theorisations about policy and practice that draw on political science, applied ethics and paradigms of trauma-informed care. The volume also presents research on settings that have received limited attention to date such as prison and charitable services for survivors of violence and trauma.

Interpreting Our Heritage

Routledge Interpreting Guides cover the key settings or domains of interpreting and equip trainee interpreters and students of interpreting with the skills needed in each area of the field. Concise, accessible and written by leading authorities, they include examples from existing interpreting practice, activities, further reading suggestions and a glossary of key terms. Drawing on recent peer-reviewed research in interpreting studies and related disciplines, Dialogue Interpreting helps practising interpreters, students and instructors of interpreting to navigate their way through what is fast becoming the very expansive field of dialogue interpreting in more traditional domains, such as legal and medical, and in areas where new needs of language brokerage are only beginning to be identified, such as asylum, education, social care and faith. Innovative in its approach, this guide places emphasis on collaborative dimensions in the wider institutional and organizational setting in each of the domains covered, and on understanding services in the context of local communities. The authors propose solutions to real-life problems based on knowledge of domain-specific practices and protocols, as well as inviting discussion on existing standards of practice for interpreters. Key features include: contextualized examples and

case studies reinforced by voices from the field, such as the views of managers of language services and the publications of professional associations. These allow readers to evaluate appropriate responses in relation to their particular geo-national contexts of practice and personal experience activities to support the structured development of research skills, interpreter performance and team-work. These can be used either in-class or as self-guided or collaborative learning and are supplemented by materials on the Translation Studies Portal a glossary of key terms and pointers to resources for further development. Dialogue Interpreting is an essential guide for practising interpreters and for all students of interpreting within advanced undergraduate and postgraduate/graduate programmes in Translation and Interpreting Studies, Modern Languages, Applied Linguistics and Intercultural Communication.

Intercultural Crisis Communication

This is the first book to focus solely on ethics in public service interpreting. Four leading researchers from across Europe share their expertise on ethics, the theory behind ethics, types of ethics, codes of ethics, and what it means to be a public service interpreter. This volume is highly innovative in that it provides the reader with not only a theoretical basis to explain why underlying ethical dilemmas are so common in the field, but it also offers guidelines that are explained and discussed at length and illustrated with examples. Divided into three Parts, this ground-breaking text offers a comprehensive discussion of issues surrounding Public Service Interpreting. Part 1 centres on ethical theories, Part 2 compares and contrasts codes of ethics and includes real-life examples related to ethics, and Part 3 discusses the link between ethics, professional development, and trust. Ethics in Public Service Interpreting serves as both an explanatory and informative core text for students and as a guide or reference book for interpreter trainees as well as for professional interpreters - and for professionals who need an interpreter's assistance in their own work.

Public Service Interpreting

The Critical Link 4

Teaching Dialogue Interpreting is one of the very few book-length contributions that cross the research-to-training boundary in dialogue interpreting. The volume is innovative in at least three ways. First, it brings together experts working in areas as diverse as business interpreting, court interpreting, medical interpreting, and interpreting for the media, who represent a wide range of theoretical and methodological approaches. Second, it addresses instructors and course designers in higher education, but may also be used for refresher courses and/or retraining of in-service interpreters and bilingual staff. Third, and most important, it provides a set of resources, which, while research driven, are also readily usable in the classroom -

either together or separately – depending on specific training needs and/or research interests. The collection thus makes a significant contribution in curriculum design for interpreter education.

Challenges and Opportunities in Public Service Interpreting

Postmonolingualism, as formulated by Yildiz, can be understood to be a resistance to the demands of institutions that seek to enforce a monolingual standard. Complex identities, social practices, and cultural products are increasingly required to conform to the expectancies of a norm that for many is no longer considered reasonable. Thus, in this postmonolingual age, it is essential that the approaches and initiatives used to counter these demands aim not only to understand these hyper-diverse societies but also to deminoritize underprivileged communities. 'Translating and Interpreting Justice in a Postmonolingual Age' is an attempt to expand the limits of postmonolingualism as a framework for exploring the possibilities of translation and interpreting in mediating between the myriad of sociocultural communities that coexist today. Challenging assumptions about the role of translation and interpreting, the contributions gathered in this volume focus on intercultural and intergroup understanding as a process and as a requisite for social justice and ethical progress. From different but complementary approaches, practical experiences and existing legal and policy frameworks are scrutinized to highlight the need for translation and interpreting policies in legal and institutional contexts in multicultural societies. Researchers and policymakers in the fields of translation and interpreting studies, multiculturalism and education, and language and diversity policies will find inspiring perspectives on how legal and institutional translation and interpreting can help pursue the goals of democratic societies.

The Oxford Handbook of Translation Studies

The Routledge Handbook of Interpreting provides a comprehensive survey of the field of interpreting for a global readership. The handbook includes an introduction and four sections with thirty one chapters by leading international contributors. The four sections cover: The history and evolution of the field The core areas of interpreting studies from conference interpreting to interpreting in conflict zones and voiceover Current issues and debates from ethics and the role of the interpreter to the impact of globalization A look to the future Suggestions for further reading are provided with every chapter. The Routledge Handbook of Interpreting is an essential reference for researchers and advanced students of interpreting.

Glossary for Public Service Interpreters

Intercultural Crisis Communication poses pertinent questions and provides powerful responses to crises that have

characterised the modern world since 2010. Language mediation in situations of disaster, emergency and conflict is an under-developed area of scholarship in Translation Studies. This book responds to a clear need for research drawn from practical experiences in the field and explores the crucial role of translation, interpretation and mediation in contexts of crises. Particular consideration is given to situations where rare or minority languages represent a substantial obstacle to humanitarian operations. Contemporary case studies from the USA, Africa, Europe, and Armenia provide major examples of crisis communication that call for more efficient language mediation. Such examples include Syrian displacement, the refugee crisis in Croatia and Italy, international terrorism and national public administration, interpreting in conflict and for Médecins sans Frontières, as well as the integration of refugee doctors for employment in the UK. With contributions from experts in the field, this volume is of international relevance and provides a multifaceted overview of intercultural communication issues and remedies during crises.

Public Service Interpreting and Translation (PSIT)

Every year millions of Americans visit national parks and monuments, state and municipal parks, battlefield areas, historic houses, and museums. By means of guided tours, exhibits, and signs, visitors to these areas receive a very special kind of education

Translation and Public Policy

Public historians working at museums and historic sites focused on the Civil War era are tasked with interpreting a period of history that remains deeply controversial. Many visitors have strong connections to historic sites such as battlefields and artifacts as well as harbor strong convictions about the cause of the war, its consequences and the importance of slavery. Interpreting the Civil War at Museums and Historic Sites surveys how museums and historic sites approached these challenges and others during the Civil War sesquicentennial (2011-2015). In doing so, this book offers museums and history professionals strategies to help shape conversations with local communities, develop exhibits and train interpreters. With the ongoing controversy surrounding the display of the Confederate battle flag and monuments, there has never been a more opportune moment to look critically at how the Civil War has been interpreted and why it continues to matter to so many Americans. Each chapter is written by a professional public historian currently working at a museum or historic site. They cover topics such as: Building relations with the public How specific museums interpreted the war and overcame challenges of location, audience, funding How the National Park Service and Georgia Historical Society approached commemorating important anniversaries

Interpreting the Civil War at Museums and Historic Sites

In this new edition of his provocative book *Bureaucracy and Self-Government*, Brian J. Cook reconsiders his thesis regarding the inescapable tension between the ideal of self-government and the reality of administratively centered governance. Revisiting his historical exploration of competing conceptions of politics, government, and public administration, Cook offers a novel way of thinking constitutionally about public administration that transcends debates about "big government." Cook enriches his historical analysis with new scholarship and extends that analysis to the present, taking account of significant developments since the mid-1990s. Each chapter has been updated, and two new chapters sharpen Cook's argument for recognizing a constitutive dimension in normative theorizing about public administration. The second edition also includes reviews of Jeffersonian impacts on administrative theory and practice and Jacksonian developments in national administrative structures and functions, a look at the administrative theorizing that presaged progressive reforms in civil service, and insight into the confounding complexities that characterize public thinking about administration in a postmodern political order.

Doing Women's History in Public

Dialogue interpreting includes what is variously referred to in English as Community, Public Service, Liaison, Ad Hoc or Bilateral Interpreting - the defining characteristic being interpreter-mediated communication in spontaneous face-to-face interaction. Included under this heading are all kinds of professional encounters: police, immigration and welfare services interviews, doctor-patient interviews, business negotiations, political interviews, lawyer-client and courtroom interpreting and so on. Whereas research into conference interpreting is now well established, the investigation of dialogue interpreting as a professional activity is still in its infancy, despite some highly promising publications in recent years. This special issue of *The Translator*, guest-edited by one of the leading scholars in translation studies, provides a forum for bringing together separate strands within this developing field and should create an impetus for further research. Viewing the interpreter as a gatekeeper, coordinator and negotiator of meanings within a three-way interaction, the descriptive studies included in this volume focus on issues such as role-conflict, in-group loyalties, participation status, relevance and the negotiation of face, thus linking the observation of interpreting practice to pragmatic constraints such as power, distance and face-threat and to semiotic constraints such as genres and discourses as socio-textual practices of particular cultural communities.

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