

Studer Group Hourly Rounding Checklist

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Practical Tips in Urology

The HCAHPS Handbook

This book focuses on the operational and clinical strategies needed to improve care of Emergency Psychiatric patients. Boarding of psychiatric patients in ED's is recognized as a national crisis. The American College of Emergency Physicians identified strategies to decrease boarding of psychiatric patients as one of their top strategic goals. Currently, there are books on clinical care of psychiatric patients, but this is the first book that looks at both the clinical and operational aspects of caring for these patients in ED setting. This book discusses Lean methodology, the impact of long stay patients using queuing methodology, clinical guidelines and active treatment of psychiatric patients in the ED.

Statistics Done Wrong

Essentials of Strategic Planning in Healthcare introduces readers to the factors influencing the strategic planning process in hospitals and other health services institutions today. Structured around a comprehensive case study and accompanying end-of-chapter exercises, this text places readers in the planner's seat, asking them to apply what they have learned to lead the hospital in the case study to success. Topics covered include: The role leadership plays in strategic planning
Organizational factors critical to strategic planning
Completing a SWOT analysis
Analytical tools that support strategic planning
Key data sources available to planners
Strategic opportunities presented by pay-for-performance initiatives
Communicating the strategic plan to multiple stakeholders
Linking the strategic

plan to operating performance Physician involvement in strategic planning Strategic planning initiatives across the continuum of care Hospital-physician integration models Factors affecting strategic planning in the post-acute care industry Jeffrey P. Harrison, PhD, FACHE, is an associate professor of health administration at the University of North Florida. Previously, Dr. Harrison held a wide range of managerial positions, including chief operating officer of a hospital, director of a large medical group, and leader at the health system level. He is founder and president of Harrison Consulting Group, Inc., a healthcare consulting firm.

The E Factor

Palliative care has become increasingly important across the spectrum of healthcare, and with it, the need for education and training of a broad range of medical practitioners not previously associated with this field of care. Part of the Integrating Palliative Care series, this volume on surgical palliative care guides readers through the core palliative skills and knowledge needed to deliver high value care for patients with life-limiting, critical, and terminal illness under surgical care. Chapters explore the historical, philosophical, and spiritual principles of surgical palliative care, and follow the progression of the seriously ill surgical patient's journey from the pre-operative encounter, to the invasive procedure, to the post-operative setting, and on to survivorship. An overview of the future of surgical palliative care education and research rounds out the text. Surgical Palliative Care is an ideal resource for surgeons, surgical nurses, intensivists, and other practitioners who wish to learn more about integrating palliative care into the surgical field.

Interprofessional Teamwork for Health and Social Care

Hospitals have always felt pressure to provide excellent clinical care. And now that the Patient Protection and Affordable Care Act has been signed into law, that pressure has intensified. Increasingly, hospitals will face financial consequences for failing to live up to patient expectations of quality care. HCAHPS results are directly linked to reimbursement. But they're also a barometer for measuring clinical performance and quality improvement. When hospitals raise their HCAHPS results, they also have fewer falls, lower infection rates, fewer readmissions - all the factors that impact reimbursement. The HCAHPS Handbook is a practical resource filled with actionable tips proven to help hospitals improve patient perception of care. Because it's broken down by HCAHPS composites, readers can zero in on the parts of the survey that need attention. And the book provides a few carefully targeted tactics they can use to improve the results on each question. Best of all, these tactics are foundational. They build on what most hospitals (particularly those that have implemented Studer Group's Evidence Based Leadership framework) are already doing. It's about working smarter, not harder. And ultimately, it's about hardwiring the behaviors and processes that lead to consistent excellence - and creating a culture of always.

Clinical Decision Support Systems

This book focuses on how to lead transformative and strategic change in the healthcare industry in times of great uncertainty. Written for senior healthcare leaders, it will provide new tools, processes, examples and case studies offering an effective framework in which to transform healthcare systems. Specifically, leaders will be able to answer the following questions: • Why change? What has led us to today, and what is the current situation in healthcare? • What to change? What areas for change are most promising—areas with the greatest potential to yield significant benefits? • How to change? Will incremental changes meet the need, or are true transformations required? • When to change? Should changes start now, or should change wait for the stars to come into some special alignment?

Healthcare is personal. Healthcare is local. And at the same time, healthcare is one of the greatest challenges faced by countries around the world. All major economies confront similar issues: “demand-side” growth in the care of aging populations in the face of “supply-side” resource constraints driven by ever-increasing costs of providing such care. While cultural, historical, and political differences among nations will yield different solutions, healthcare leaders across the globe must deal with ever-increasing uncertainty as to the scope and speed of their healthcare systems’ evolution. The magnitude of these challenges calls for fundamental change to address inherent problems in the healthcare system and ensure sustainable access to healthcare for generations to come. The problem is understanding where and how to change. Failures of strategy are often failures to anticipate a reality different than what organizations are prepared or willing to see. Both system-wide and organizational transformation means doing current activities more efficiently while layering on change. This book aims to provide leaders with the tools to help organizations and health care systems adapt and evolve to meet the new challenges of healthcare as it continues to evolve. Praise for *Leading Strategic Change in an Era of Healthcare Transformation* "The authors make the case for healthcare transformation, and more importantly outline the required steps from changing mindsets to opinions developmenta useful guide for all future healthcare leaders."- John A. Quelch, Charles Edward Wilson Professor of Business Administration at Harvard Business School "There are several lifetimes of knowledge in the book about leading strategic transformation in the healthcare sector Strategic transformation requires 2 ingredients: expertise in the healthcare sector and knowledge about leading change. This volume accomplishes both."- Karen Hein, Former President of the William T. Grant Foundation, Adjunct Professor of Family & Community Medicine, Dartmouth Medical School and Visiting Fellow, Feinstein International Center, Tufts University "An essential guide for healthcare leaders seeking to transform their organization in these demanding times."- Dr. Mario Moussa, President, Moussa Consulting and co-author of *The Art of Woo: Using Strategic Persuasion to Sell Your Ideas and Committed Teams: Three Steps to Inspiring Passion and Performance*

First, Break All the Rules

The rapidly growing developments in medicine and science in the last few decades has evoked a greater need for modern institutions, with modern medicine, advanced technologies, and cutting edge research. Today, the modern hospital is a highly competitive, multibillion dollar industry that plays a large role in our healthcare systems. Far different from older institutions, modern hospitals juggle the dynamics of running a business that proves financially fruitful and sustainable,

with maintaining and staying ahead of medical developments and offering the best possible patient care. This comprehensive book explores all aspects of the inner workings of a modern hospital, from research and technology driven treatment and patient centered care, to the organizational, functional, architectural, and ergonomic aspects of the business. The text is organized into three parts. The first part covers a number of important aspects of the modern hospital including hospital transformation over the centuries, the new medical world order, overall concept, academic mission and economics of new healthcare. Additionally, experts in the field address issues such as modern design functionally and creating an environment that is ergonomically friendly, technologically advanced, and easy to navigate for both worker and patient. Other topics covered include, the role of genomics and nano-technologies, controversies that come with introducing new technologies, the world-wide pharmaceutical industry, electronic medical health records, informatics, and quality of patient care. Part II addresses nine specific elements of modernization of the hospital that deal with high acuity, life and death situations, and complex medical and surgical diseases. These chapters cover the organization of new emergency departments, trauma room, hybrid operating rooms, intensive care units, radiology, pharmaceutical and nutritional support, and most essential, patient and public relation services. These nine elements reflect the most important and most visible indicators of modernization and transformation of the hospital. Part III examines and highlights the team approach as a crucial component of the transformation, as well as specific perspectives on the modern hospital from nurses, physicians, surgeons and administrators. Finally, a chapter dedicated to patient perspective is also presented. The Modern Hospital provides an all-inclusive review of the hospital industry. It will serve as a valuable resource for administrators, clinicians, surgeons, nurses, and researchers. All chapters will be written by practicing experts in their fields and include the most up-to-date scientific and clinical information.

Price Setting and Price Regulation in Health Care

Gallup presents the remarkable findings of its revolutionary study of more than 80,000 managers in *First, Break All the Rules*, revealing what the world's greatest managers do differently. With vital performance and career lessons and ideas for how to apply them, it is a must-read for managers at every level. The greatest managers in the world seem to have little in common. They differ in sex, age, and race. They employ vastly different styles and focus on different goals. Yet despite their differences, great managers share one common trait: They do not hesitate to break virtually every rule held sacred by conventional wisdom. They do not believe that, with enough training, a person can achieve anything he sets his mind to. They do not try to help people overcome their weaknesses. They consistently disregard the golden rule. And, yes, they even play favorites. This amazing book explains why. Gallup presents the remarkable findings of its massive in-depth study of great managers across a wide variety of situations. Some were in leadership positions. Others were front-line supervisors. Some were in Fortune 500 companies; others were key players in small entrepreneurial companies. Whatever their situations, the managers who ultimately became the focus of Gallup's research were invariably those who excelled at turning each employee's talent into performance. In today's tight labor markets, companies compete to find and keep the best employees, using pay, benefits, promotions, and training. But these well-

intentioned efforts often miss the mark. The front-line manager is the key to attracting and retaining talented employees. No matter how generous its pay or how renowned its training, the company that lacks great front-line managers will suffer. The authors explain how the best managers select an employee for talent rather than for skills or experience; how they set expectations for him or her — they define the right outcomes rather than the right steps; how they motivate people — they build on each person's unique strengths rather than trying to fix his weaknesses; and, finally, how great managers develop people — they find the right fit for each person, not the next rung on the ladder. And perhaps most important, this research — which initially generated thousands of different survey questions on the subject of employee opinion — finally produced the twelve simple questions that work to distinguish the strongest departments of a company from all the rest. This book is the first to present this essential measuring stick and to prove the link between employee opinions and productivity, profit, customer satisfaction, and the rate of turnover. There are vital performance and career lessons here for managers at every level, and, best of all, the book shows you how to apply them to your own situation.

The Nurse Leader Handbook

In the fifteen years since the publication of Occupational Ergonomics: Theory and Applications significant advances have been made in this field. These advances include understanding the impact of ageing and obesity on workplace, the role of ergonomics in promoting healthy workplaces and healthy life styles, the role of ergonomic science in the design of consumer products, and much more. The caliber of information and the simple, practical ergonomics solutions in the second edition of this groundbreaking resource, though, haven't changed. See What's New in the Second Edition: Enhanced coverage of ergonomics in the international arena Emerging topics such as Healthcare Ergonomics and economics of ergonomics Coverage of disability management and psychosocial rehabilitation aspects of workplace and its ergonomics implication Current ergonomics solutions from "research to practice" Synergy of healthy workplaces with healthy lifestyles Impact of physical agents on worker health/safety and its control Additional problems with solutions in the appendix The book covers the fundamentals of ergonomics and the practical application of those fundamentals in solving ergonomic problems. The scope is such that it can be used as a reference for graduate students in the health sciences, engineering, technology and business as well as professional practitioners of these disciplines. Also, it can be used as a senior level undergraduate textbook, with solved problems, case studies, and exercises included in several chapters. The book blends medical and engineering applications to solve musculoskeletal, safety, and health problems in a variety of traditional and emerging industries ranging from the office to the operating room to operations engineering.

Patient Safety and Managing Risk in Nursing

Praise for Results That Last "Quint Studer is a superb communicator with a deep belief in the power of relationships. His informal tone, sense of humor, and real-world stories bring his business principles to life. Results That Last has a vital, optimistic quality that will keep readers re-reading long after other leadership

books have been relegated to a dark corner of the shelf." --Nido Qubein, author of *How to Get Anything You Want*; President, High Point University; Chairman, Great Harvest Bread Company; and founder, National Speakers Association Foundation

"Results That Last is long overdue and fills a big gap in effective business management. There are legions of books that show us the way to achieve successful results in business, but very few that teach us how to institutionalize success. In reality, achieving success is the easy part. The real challenge is to achieve results that last. Quint Studer not only proves it is possible to hardwire a culture for lasting results, but lays out a simple, logical, and effective way to do so. Anyone who wants to make success a habit needs to read this book." --Bob MacDonald, former CEO, Allianz Life of North America and author of *Beat the System: 11 Secrets to Building an Entrepreneurial Culture in a Bureaucratic World*

"I have always been fascinated by how the various parts of an organization work together to achieve strategic objectives. In *Results That Last*, Quint Studer explores the complex subject of performance improvement in a fresh, readable, and easy-to-grasp way. By standardizing certain business practices and leader behaviors, any company in any field can create an environment that allows it to achieve and sustain long-term results." --David F. Giannetto, coauthor of *The Performance Power Grid: The Proven Method to Create and Sustain Superior Organizational Performance*

Big Book of Emergency Department Psychiatry

Straight A Leadership

A comprehensive book of "need-to-know" insights for busy leaders Being a great leader means getting the fundamentals right. It also means consistently doing the "little things" that make a positive difference in the lives of employees, customers, and other stakeholders. *The Busy Leader's Handbook: How to Lead People and Places That Thrive* is a practical, easy-to-use book filled with gentle reminders of what we should be doing every day—especially when work is at its most intense. The Handbook is packed with proven best practices, tools, tips, and tactics for engaging employees, revitalizing cultures, delighting customers, and building high-performance companies. Short, succinct, and accessible, each chapter is "stand-alone," offering helpful advice for meeting common business challenges. Plus, the strategies, approaches, and tactics are designed to be put into action immediately. Best-selling author, businessman, visionary, and entrepreneur Quint Studer draws on his 30-plus years of experience in helping organizations of all sizes and leaders at every level reach peak performance. Comprehensive in scope, his book overflows with insights and practical advice to help you make smart leadership decisions. For example: Why putting the right foundational structures in place early on creates clarity and heads off problems that cause businesses to struggle and fail The importance of followership: why being a good leader requires that you first be a good follower Why we tend to run from self-disruption and a sense of being unsettled (and how to learn to embrace them instead) Why leaders should seek consent, not consensus How to engage employees and create a positive workplace culture How to help employees find meaning and purpose in their work How to conduct difficult conversations and resolve conflicts—and why having these skills (or not) can make or break you as a leader Advice for attracting and hiring the best

talent, retaining them over time, and dealing with the low performers who drive them away Why mentoring is so powerful and how to encourage it inside your company Tips and tactics for seeing the world through your customer's eyes How to reduce customer anxiety (and encourage them to buy) with the right words at the right times for the right reasons The Busy Leader's Handbook functions as a desk reference and pocket guide for anyone in a leadership position. It's also a great training tool for onboarding new leaders. Whether you work for a start-up, a small or mid-size business, or a large corporation, this book will change how you think, inspire you to do your job better—and help your organization thrive.

The Ash Warriors

This User's Guide is intended to support the design, implementation, analysis, interpretation, and quality evaluation of registries created to increase understanding of patient outcomes. For the purposes of this guide, a patient registry is an organized system that uses observational study methods to collect uniform data (clinical and other) to evaluate specified outcomes for a population defined by a particular disease, condition, or exposure, and that serves one or more predetermined scientific, clinical, or policy purposes. A registry database is a file (or files) derived from the registry. Although registries can serve many purposes, this guide focuses on registries created for one or more of the following purposes: to describe the natural history of disease, to determine clinical effectiveness or cost-effectiveness of health care products and services, to measure or monitor safety and harm, and/or to measure quality of care. Registries are classified according to how their populations are defined. For example, product registries include patients who have been exposed to biopharmaceutical products or medical devices. Health services registries consist of patients who have had a common procedure, clinical encounter, or hospitalization. Disease or condition registries are defined by patients having the same diagnosis, such as cystic fibrosis or heart failure. The User's Guide was created by researchers affiliated with AHRQ's Effective Health Care Program, particularly those who participated in AHRQ's DEcIDE (Developing Evidence to Inform Decisions About Effectiveness) program. Chapters were subject to multiple internal and external independent reviews.

Registries for Evaluating Patient Outcomes

This guide has been developed jointly by the American Academy of Pediatrics and the American College of Obstetricians and Gynecologists, and is designed for use by all personnel involved in the care of pregnant women, their foetuses, and their neonates.

Patients First and Foremost

This paper focuses on the experiences of older people with multiple health problems and particularly on their experiences inside hospital. Continuity is fundamental to high-quality care and the authors outline practical models and methods for improving continuity of care and make recommendations for frontline and senior executives.

Essentials of Strategic Planning in Healthcare

IBM SPSS Statistics 19 Step by Step: A Simple Guide and Reference is a comprehensive guide to using SPSS that takes students step-by-step through all SPSS procedures. Makes data analysis and SPSS procedures clear and accessible by presenting straightforward step-by-step instructions in each analysis chapter to clarify procedures. Hundreds of screen shots and step-by-step boxes guide the student through the program. All of the datasets used in the book are available for download online at www.pearsonhighered.com/IRC. Exercises at the end of each chapter give students an opportunity to practice using SPSS. Updated to reflect SPSS Version 19.0.

Surgeons as Educators

This book addresses knowledge gaps in RARP in 3 key sections: 1) Step-by-step approach including multiple technique options and innovations, 2) Patient selection, safety, outcomes, and 3) Preparing the patient for surgery. The order is more based upon knowledge priority rather than a chronologic sequence in which part 3 would go first. Part two allows more summary and commentary on evidence and part three allows some creative content that is otherwise hard to find in one place—medical evaluations, imaging, clinical trials, patient education, etc. This textbook emphasizes content for the advanced skills surgeon in that multiple techniques are presented as well as state of the art evidence. The learning curve is addressed and the authors clarify how this text is useful for learners. The caveat is that they should be careful in patient selection and stick with what their mentors are showing them. With experience, they can then branch out into the many techniques presented here. Robot-Assisted Radical Prostatectomy: Beyond the Learning Curve will also have cross-over appeal for surgical assistants, physician assistants, nurses, and anyone else involved in the surgical care of prostate cancer.

Quality Caring in Nursing

Patient safety is a predominant feature of quality healthcare and something that every patient has the right to expect. As a nurse, you must consider the safety of the patient as paramount in every aspect of your role; and it is now an increasingly important topic in pre-registration nursing programmes. This book aims to provide you with a greater understanding of how to manage patient safety and risk in your practice. The book focuses on the essentials that you need to know, and therefore provides a clear pathway through what can sometimes seem an overwhelmingly complex mass of rules, procedures and possible options. Key features:

- A practical introduction to patient safety and risk management written specifically for nurses and nursing students
- Case studies and scenarios help you to apply patient safety and risk management principles to actual practice
- Each chapter is mapped to the relevant NMC standards and Essential Skills Clusters so that you can see how you are meeting the professional requirements
- Activities throughout help you to think critically and reflect on practice.

Physician's Guide to Surviving CGCAHPS & HCAHPS

For many who work in health care today, overwhelming business pressures and perceived barriers to change have nearly extinguished the flame of their passion to help others. In this book, Quint Studer sparks a trend toward purpose, worthwhile work, and making a difference in the health care profession. He shares his personal story and teaches the reader how to apply specific prescriptive tools and practices to create and sustain a world-class organisation. "Hardwiring Excellence" is a huge success, changing the way countless physicians and their teams operate.

Report of the Mid Staffordshire NHS Foundation Trust Public Inquiry

Written for a global audience, by an international team, the book provides practical, case-based emergency department leadership skills.

Hardwiring Excellence

* Evidence-based design based on healthcare research and best practices. More than 1,000 research studies suggest healthcare design can improve patient care and medical outcomes and can decrease medical errors and waste. * Includes coverage on healing environments, family-centered care, benchmarking, sustainability (green practices), aesthetics, and working with design firms. * Contributors include planners and architects from the award-winning, international architectural firm, HDR.

Emergency Department Leadership and Management

The objectives of this study are to describe experiences in price setting and how pricing has been used to attain better coverage, quality, financial protection, and health outcomes. It builds on newly commissioned case studies and lessons learned in calculating prices, negotiating with providers, and monitoring changes. Recognising that no single model is applicable to all settings, the study aimed to generate best practices and identify areas for future research, particularly in low- and middle-income settings. The report and the case studies were jointly developed by the OECD and the WHO Centre for Health Development in Kobe (Japan).

Nursing Leadership and Management

PROMOTING PARTNERSHIP FOR HEALTH This book forms part of a series entitled Promoting Partnership for Health published in association with the UK Centre for the Advancement of Interprofessional Education (CAIPE). The series explores partnership for health from policy, practice and educational perspectives. Whilst strongly advocating the imperative driving collaboration in healthcare, it adopts a pragmatic approach. Far from accepting established ideas and approaches, the series alerts readers to the pitfalls and ways to avoid them. DESCRIPTION Interprofessional Teamwork for Health and Social Care is an invaluable guide for clinicians, academics, managers and policymakers who need to understand, implement and evaluate interprofessional teamwork. It will give them a fuller understanding of how teams function, of the issues relating to the evaluation of

teamwork, and of approaches to creating and implementing interventions (e.g. team training, quality improvement initiatives) within health and social care settings. It will also raise awareness of the wide range of theories that can inform interprofessional teamwork. The book is divided into nine chapters. The first 'sets the scene' by outlining some common issues which underpin interprofessional teamwork, while the second discusses current teamwork developments around the globe. Chapter 3 explores a range of team concepts, and Chapter 4 offers a new framework for understanding interprofessional teamwork. The next three chapters discuss how a range of range of social science theories, interventions and evaluation approaches can be employed to advance this field. Chapter 8 presents a synthesis of research into teams the authors have undertaken in Canada, South Africa and the UK, while the final chapter draws together key threads and offers ideas for future of teamwork. The book also provides a range of resources for designing, implementing and evaluating interprofessional teamwork activities.

Introduction to Community-based Nursing

This public inquiry report into serious failings in healthcare that took place at the Mid Staffordshire NHS Foundation Trust builds on the first independent report published in February 2010 (ISBN 9780102964394). It further examines the suffering of patients caused by failures by the Trust: there was a failure to listen to its patients and staff or ensure correction of deficiencies. There was also a failure to tackle the insidious negative culture involving poor standards and a disengagement from managerial and leadership responsibilities. These failures are in part a consequence of allowing a focus on reaching national access targets, achieving financial balance and seeking foundation trust status at the cost of delivering acceptable care standards. Further, the checks and balances that operate within the NHS system should have prevented the serious systemic failure that developed at Mid Staffs. The system failed in its primary duty to protect patients and maintain confidence in the healthcare system. This report identifies numerous warning signs that could and should have alerted the system to problems developing at the Trust. It also sets out 290 recommendations grouped around: (i) putting the patient first; (ii) developing a set of fundamental standards, easily understood and accepted by patients; (iii) providing professionally endorsed and evidence-based means of compliance of standards that are understood and adopted by staff; (iv) ensuring openness, transparency and candour throughout system; (v) policing of these standards by the healthcare regulator; (vi) making all those who provide care for patients , properly accountable; (vii) enhancing recruitment, education, training and support of all key contributors to the provision of healthcare; (viii) developing and sharing ever improving means of measuring and understanding the performance of individual professionals, teams, units and provider organisations for the patients, the public, and other stakeholders.

Leading Strategic Change in an Era of Healthcare Transformation

Written by nationally and internationally recognised experts on the design, evaluation and application of such systems, this book examines the impact of practitioner and patient use of computer-based diagnostic tools. It serves

simultaneously as a resource book on diagnostic systems for informatics specialists; a textbook for teachers or students in health or medical informatics training programs; and as a comprehensive introduction for clinicians, with or without expertise in the applications of computers in medicine, who are interested in learning about current developments in computer-based diagnostic systems. Designed for a broad range of clinicians in need of decision support.

Continuity of Care for Older Hospital Patients

This is a Government response to (HCP 898, (ISBN 9780102981469)), the inquiry into the Mid Staffordshire NHS Foundation Trust on the failure of care. It sets out a collective commitment and a plan of action to eradicate harm and aspire to excellence and to ensure that patients are "the first and foremost consideration of the system and everyone who works in it" and so restore the NHS to its core humanitarian values. This response sets out a five point plan, under the following headings: (A) Preventing problems; (B) Detecting problems quickly; (C) Taking action promptly; (D) Ensuring robust accountability; (E) Ensuring staff are trained and motivated.

The Busy Leader's Handbook

Statistics Done Wrong describes how researchers often go wrong and teaches you the best practices for avoiding their mistakes.

The Modern Hospital

Despite sustained debate and progress the evolving thing that is evidence based nursing or practice (EBP) continues to dangle a variety of conceptual and practical loose threads. Moreover, when we think about what is being asked of students and registered or licenced practitioners in terms of EBP, it is difficult not to concede that this 'ask' is in many instances quite large and, occasionally, it may be unachievable. EBP has and continues to improve patient, client and user care. Yet significant questions concerning its most basic elements remain unresolved and, if nurses are to contribute to the resolution or reconfiguration of these questions then, as a first step, we must acknowledge their existence. From a range of international standpoints and perspectives, contributors to this book focus on aspects of EBP that require development. This focus is always robust and at times it is unashamedly provocative. Contributors challenge readers to engage with anomalies that surround the subject and readers are asked to consider the often precarious assumptions that underpin key aspects of EBP. While both conflict and concord are evident among the various offerings presented here, the book nonetheless creates and sustains a narrative that is bigger or more substantial than the sum of individual parts. And, across contributions, a self-assuredly critical stance towards EBP as currently practiced, conceptualized and taught coexists alongside respectful admiration for all who make it happen. Exploring Evidence-based Practice: Debates and Challenges in Nursing should be considered essential reading for academics and postgraduate students with an interest in evidence-based practice and nursing research.

Evidence-Based Design for Healthcare Facilities

Take control of your patient satisfaction with the Physician's Guide to Surviving CGCAHPS & HCAHPS by Trina E. Dorrah, MD, MPH. As patients demand more from their healthcare providers, publicly reported, standardized patient satisfaction surveys are now the norm. Despite the importance of these surveys, medical education often does not teach healthcare providers how to improve patient satisfaction and succeed with CGCAHPS and HCAHPS. That is, until now. With Dr. Dorrah's step-by-step instructional guide, healthcare providers will learn the fundamentals of patient satisfaction, including CGCAHPS and HCAHPS survey basics, and overall tips for succeeding on patient satisfaction surveys. Doctors, physician assistants, nurse practitioners, and students alike will quickly learn how to improve their patients' satisfaction with Dr. Dorrah's essential Physician's Guide to Surviving CGCAHPS & HCAHPS.

Global Perspectives on ADHD

The result of Creative Health Care Management's 25 years experience in health care, this book provides health care leaders with basic concepts for transforming their care delivery system into one that is patient and family centered and built on the power of relationships. Relationship-Based Care provides a practical framework for addressing current challenges and is intended to benefit health care organizations in which commitment to care and service to patients is strong and focused. It will also prove useful in organizations searching for solutions to complex struggles with patient, staff and physician dissatisfaction; difficulty recruiting and retaining and developing talented staff members; conflicted work relationships and related quality issues. Now in its 16th printing, Relationship-Based Care has sold over 65,000 copies world-wide. It is the winner of the American Journal of Nursing Book of the Year Award.

Wait a Hot Minute!

This book informs readers of the needs and rationale for the integration of medical and dental care and information with an international perspective as to how and where medical and dental care separated into specific domains. It provide high level guidance on issues involved with care and data integration and how to achieve an integrated model of health care supported by integrated HIT. A patient typically expects that a visit to a dentist can usually be resolved immediately. This expectation places a premium on instant, accurate, thorough, and current information. The state-of-the-art of fully integrated (dental-medical) electronic health record (EHR) is covered and this is contrasted with the current state of dental-medical software. While dentists in the US Veterans Health Administration (VHA), the US Indian Health Service (IHS), or the US military, for example, have access to fully integrated health records, most US clinicians still gather information from separate sources via fax or phone calls. The authors provide an in-depth discussion of the role of informatics and information science in the articulation of medical and dental practices and clinical data with the focus on applied clinical informatics to improve quality of care, practice efficiency, coordination and continuity of care, communication between physicians and dentists and to provide

a more comprehensive care for the patients. Lastly, the book examines advances in medical and dental research and how these may affect dentistry in the future. Most new advances in healthcare research are information-intensive.

Exploring Evidence-based Practice

Winner of an AJN Book of the Year Award for 2009! "[This] book offers a coherent, theoretical, and research-guided framework for quality nursing caring in practice, education, and leadership; a foundational, timeless, yet transformative framework of substance." Jean Watson, PhD, RN, AHN-BC, FAAN College of Nursing, University of Colorado, Denver Dedicated time spent with patients and families in clinical settings is often limited, rushed, and impersonal. How can nurses develop more positive, caring relationships with their patients, and help to improve the quality of patient care at large? This book addresses this critical question by presenting Joanne R. Duffy's Quality-Caring Model©-the result of 35 years of clinical experience and educational acumen. This values-based model will bring caring back into the foreground of nursing practice by providing revised curricula for educational programs, and outlining the core caring principles for nurse administrators. Key Features: Establishes "Relationship-Centered Caring," with discussions on how to care for the self, patients and families, each other, and communities Offers multiple case examples, and includes reflective questions and applications for use in educational programs, workshops, conferences, and clinical practice Demonstrates how the Quality-Caring Model© can be implemented in clinical practice, nursing education, research, and nursing leadership settings Includes appendices that discuss how caring can improve patient safety, outline course objectives, and explain how to assess and measure caring in your facility Written in clear, accessible language, this book will be an invaluable resource to nursing students, nursing scholars, clinical nurses, nurse educators, nurse researchers, and nurse leaders. Duffy's approach will help create a redesigned patient care delivery system focused on the primacy of caring relationships.

Relationship-Based Care

Occupational Ergonomics

Attention deficit/hyperactivity disorder (ADHD) has been a common psychiatric diagnosis in both children and adults since the 1980s and 1990s in the United States. But the diagnosis was much less common—even unknown—in other parts of the world. By the end of the twentieth century, this was no longer the case, and ADHD diagnosis and treatment became an increasingly widespread global phenomenon. As the diagnosis was adopted around the world, the definition and treatment of ADHD often changed in the context of different psychiatric professions, medical systems, and cultures. *Global Perspectives on ADHD* is the first book to examine how this expanding public health concern is diagnosed and treated in 16 different countries. In some countries, readers learn, over 10% of school-aged children and adolescents are diagnosed with ADHD; in others, that figure is less than 1%. Some countries focus on medicating children with ADHD; others emphasize parent intervention or child therapy. Showing how a medical

diagnosis varies across contexts and time periods, this book explains how those distinctions shape medical interventions and guidelines, filling a much-needed gap by examining ADHD on an international scale. Contributors: Madeleine Akrich, Mari J. Armstrong-Hough, Meredith R. Bergey, Eugenia Bianchi, Christian Bröer, Peter Conrad, Claire Edwards, Silvia A. Faraone, Angela M. Filipe, Alessandra Frigerio, Valéria Portugal Gonçalves, Linda J. Graham, Hiroyuki Ito, Fabian Karsch, Victor Kraak, Claudia Malacrida, Lorenzo Montali, Yasuo Murayama, Sebastián Rojas Navarro, Órla O'Donovan, Francisco Ortega, Mónica Peña Ochoa, Brenton J. Prosser, Vololona Rabeharisoa, Patricio Rojas, Tiffani Semach, Iilina Singh, Rachel Spronk, Junko Teruyama, Masatsugu Tsujii, Fan-Tzu Tseng, Manuel Vallée, Rafaela Zorzaneli

Robot-Assisted Radical Prostatectomy

This comprehensive text explores the philosophy that all nurses are leaders who use creative decision making, entrepreneurship, and life-long learning to create a work environment that is efficient, cost-effective, and committed to quality care. Broad and comprehensive coverage encompasses leadership and management theories and processes by synthesizing information from nursing, health care, general administration and management, and leadership literature. Activities teach them how to research decision-making data (participatory action research process) and analyze and make reliable choices in managing their work environment. Theory-based, scholarly yet practical, this is the most comprehensive and engaging baccalaureate text on the market.

Guidelines for Perinatal Care

The Nurse Leader Handbook helps fill in the "knowledge gaps" for the men and women who take on one of the most complex jobs in healthcare. It's an anthology whose chapters are written by a variety of Studer Group coaches, nurse leaders, and physician leaders from across America."--P. 4 of cover.

IBM SPSS Statistics 19 Step by Step

This book is designed to provide the reader with comprehension of the principles of contemporary surgical education and skills to design and implement effective curricula that include learning theory, needs assessments, curriculum development, effective teaching methods, valid and reliable assessment of learners, and comprehensive program evaluation. This text will provide a comprehensive, state-of-the art review of this field and will serve as a valuable resource for anyone wishing to become a better educator regardless of the level of the trainee. The book will review how people learn and how to vary teaching methods accordingly. It will cover curriculum planning, measurement and performance assessment, teaching residents to teach, coaching, promoting professionalism, teaching surgeons to lead, and burnout. It will aid in identifying differences in generations and how to select students and residents who will thrive in your program. Specifics on teaching in the operating room, use of new technologies and honing of feedback skills will be addressed. The effect of duty hours and due process for struggling learners will also be addressed as well as

preparing residents for beyond residency. Specifics on how to set up simulation centers and utilize this technology will also be discussed. These are a few of the topics which will prepare the reader to excel in education and thus be able to positively influence patient care well beyond that of any one individual.

Integration of Medical and Dental Care and Patient Data

Practical Tips in Urology is a compact, illustrated reference which provides the reader with practical tips and advice in managing day-to-day urological issues encountered in a clinical setting. This book draws on practical experience and offers useful information that is often lacking in didactic textbooks of urology and in journal articles. Practical Tips in Urology provides tips in dealing with urological emergencies, elective surgery and common outpatient consultation problems, among other things. Written by experts in the field, Practical Tips in Urology is key reading for all practicing urologists and residents in training.

Surgical Palliative Care

his vibrant introduction to community based nursing roles and concepts gives a practically-oriented introduction to nursing care in community settings. Five units cover concepts and applications: / Unit 1--Basic concepts, levels of prevention, health promotion, the family, cultural considerations / Unit 2--Four basic skills of community based nursing--assessing, educating, managing, and continuing care. / Unit 3--Health promotion and disease prevention across the lifespan. / Unit 4--Settings for practice. / Unit 5--Future trends in community based nursing. New edition features: expanded index; enhanced discussion of the role of school nurses; up-to-date references; increased focus on individual care planning; and revised glossary of commonly used terms. Each chapter contains Critical Thinking Activities, Client Studies, and Practical Applications exercises

Results That Last

In November 1991 the American flag was lowered for the last time at Clark Air Base in the Philippines. This act brought to an end American military presence in the Philippines that extended back over 90 years. It also represented the final act in a drama that began with the initial rumblings in April of that year of the Mount Pinatubo volcano, located about 9 miles to the east of Clark. The following pages tell the remarkable story of the men and women of the Clark community and their ordeal in planning for and carrying out their evacuation from Clark in the face of impending volcanic activity. It documents the actions of those who remained on the base during a series of eruptions, and the packing out of the base during subsequent months. This is the story of the "Ash Warriors," those Air Force men and women who carried out their mission in the face of an incredible series of natural disasters, including volcanic eruption, flood, typhoons, and earthquakes, all of which plagued Clark and the surrounding areas during June and July 1991. The author of "The Ash Warriors" knew the situation first hand. Colonel Dick Anderegg was the vice commander of the 3rd Tactical Fighter Wing when the volcano erupted, and he was at Clark throughout the evacuation and standing down of the base. He brought his own personal experience to bear in writing this story. He also

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conducted extensive research in the archives of the Pacific Air Forces and Thirteenth Air Force, utilized scores of interviews of those who witnessed and participated in the events, and visited Clark in 1998 to see in person how the installation had changed in the 8 years since the Americans left. This story is one of courage, resourcefulness, and dedication to duty on the part of Air Force men and women called upon to respond to one of the great natural disasters of the 20th Century. As the following pages reveal, the Ash Warriors were up to the challenge in every respect.

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